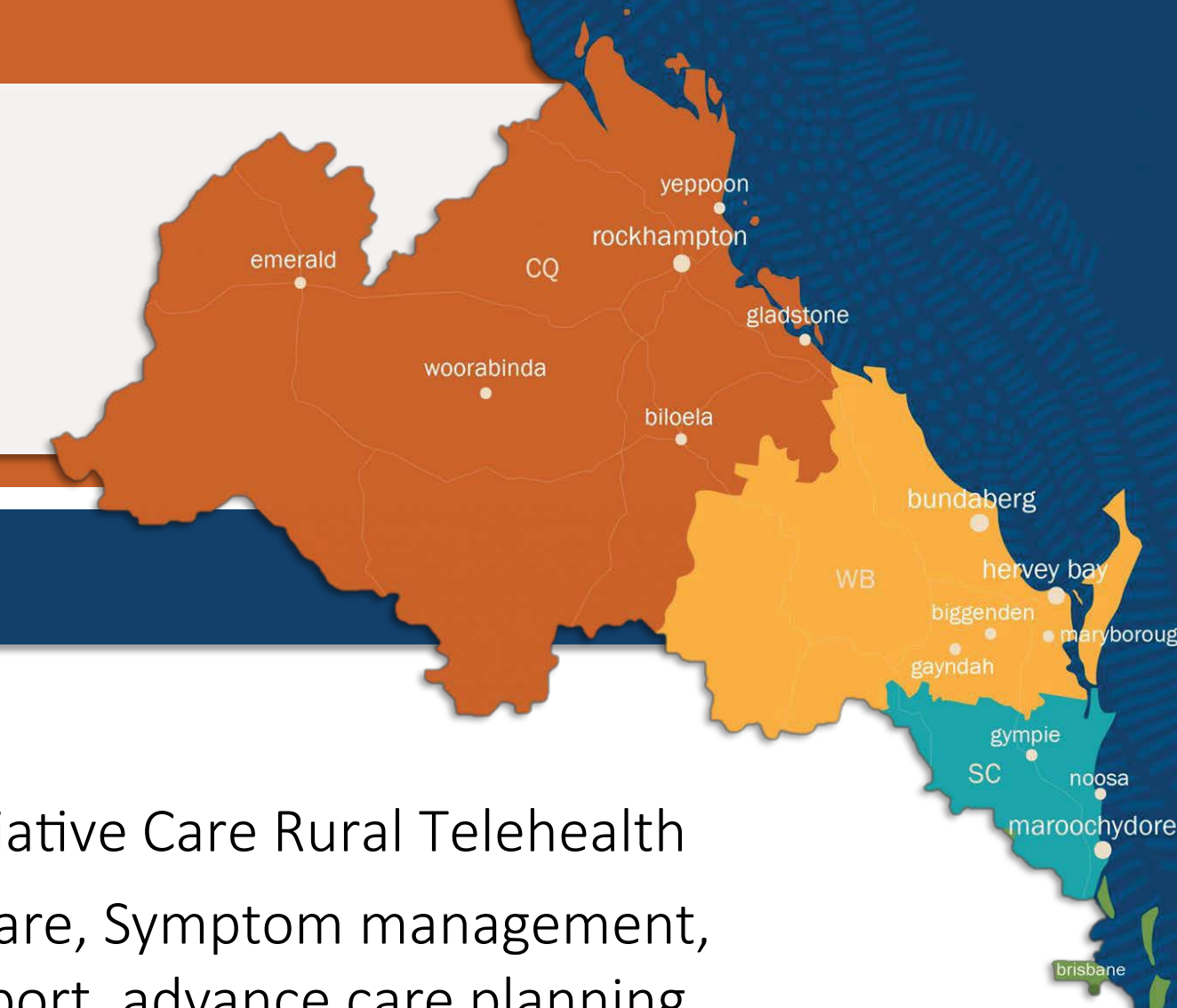


Central Queensland Gladstone | ROADMAP

Residential Aged Care Services End-of-Life Support



RACF clinical support services + capacity building

Community Palliative Care Service*

- Nurse led service
- Consultancy service to primary care providers
- For patients with complex life limiting illness
- Requires a written referral

0419 797 454 | Mon-Fri 0800-1630

* Required patient information:

Name, DOB | GP details | Address and contact details | Preferred method of contact | Current medications and dosages | Drug allergies | Other relevant conditions and diagnoses.

* For further detail & referral templates see:

cq.communityhealthpathways.org

SPaRTa*

Specialist Palliative Care Rural Telehealth

- Terminal care, Symptom management, MASS support, advance care planning, psychological support
- GP to remain the lead physician

1300 184 432 | Mon-Fri 0800-1600

Fax: 07 5470 5243

PallConsult 24/7

24/7 advice hotline – Specialist Palliative Care staff

- Education for RACF staff
- MASS Support
- Subcutaneous infusion trouble-shooting

1300 725 527 | 24/7 Specialist Palliative Nurse
1300 725 537 | 24/7 Specialist Palliative Doctor

SPACE*

Specialist Palliative Care in Aged Care Project

- Clinical and procedural resources and education
- Enhancing capacity and capability of RACFs and GPs to deliver end-of-life care

07 4816 8195 | Mon-Fri 0800-1630
CQSPACE@health.qld.gov.au

GERI*

Geriatric Evaluation and Rapid Intervention

- Geriatric evaluation with an OT or CN
- Emergency department streamlining
- Discharge planning and reducing length of stay

07 4976 1001 | Mon-Fri 0800-1630 OT
07 4976 1002 | Mon-Fri 0800-1630 CN

Resident and RACF support, resources and education

OACP

Statewide Office of Advance Care Planning (OACP): provides information and resources about advance care planning.

Ph: 1300 007 227 Fax: 1300 008 227
Mon – Fri | 0800-1600
acp@health.qld.gov.au
www.mycaremychoices.com.au

ELDAC

ELDAC: provides resources for aged care workers focussed on clinical care, education, learning, and organisational support.

1800 870 155
eldac.project@flinders.edu.au
www.eldac.com.au

palliAGED

palliAGED: palliative care evidence and practice information resource for the Australian aged care sector.

palliaged@flinders.edu.au
www.palliaged.com.au

PalAssist

PalAssist: provides information and compassionate support to patients families, friends and carers dealing with a life limiting illness.

1800 772 273
7 days | 0700-1900
www.palassist.org.au

Central Queensland Rural & Remote | ROADMAP

Residential Aged Care Services End-of-Life Support Services



RACF clinical support services + capacity building

SPaRTa*

Specialist Palliative Care Rural Telehealth

- Terminal care, Symptom management, MASS support, advance care planning, psychological support
- GP to remain the lead physician

1300 184 432 | Mon-Fri 0800-1600

Fax: 07 5470 5243

SPACE*

Specialist Palliative Care in Aged Care Project

- Clinical and procedural resources and education
- Enhancing capacity and capability of RACFs and GPs to deliver end-of-life care

0400 618 157 | Mon-Fri 0800-1630

CQSPACE@health.qld.gov.au

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24/7 advice hotline – Specialist Palliative Care staff

- Education for RACF staff
- MASS Support
- Subcutaneous infusion trouble-shooting

1300 725 527 | 24/7 Specialist Palliative Nurse

1300 725 537 | 24/7 Specialist Palliative Doctor

* Required patient information:

Name, DOB | GP details | Address and contact details | Preferred method of contact | Current medications and dosages | Drug allergies | Other relevant conditions and diagnoses.

* For further detail & referral templates, see:

cq.communityhealthpathways.org

For further end-of-life care support please contact your local Hospital and Health Service.

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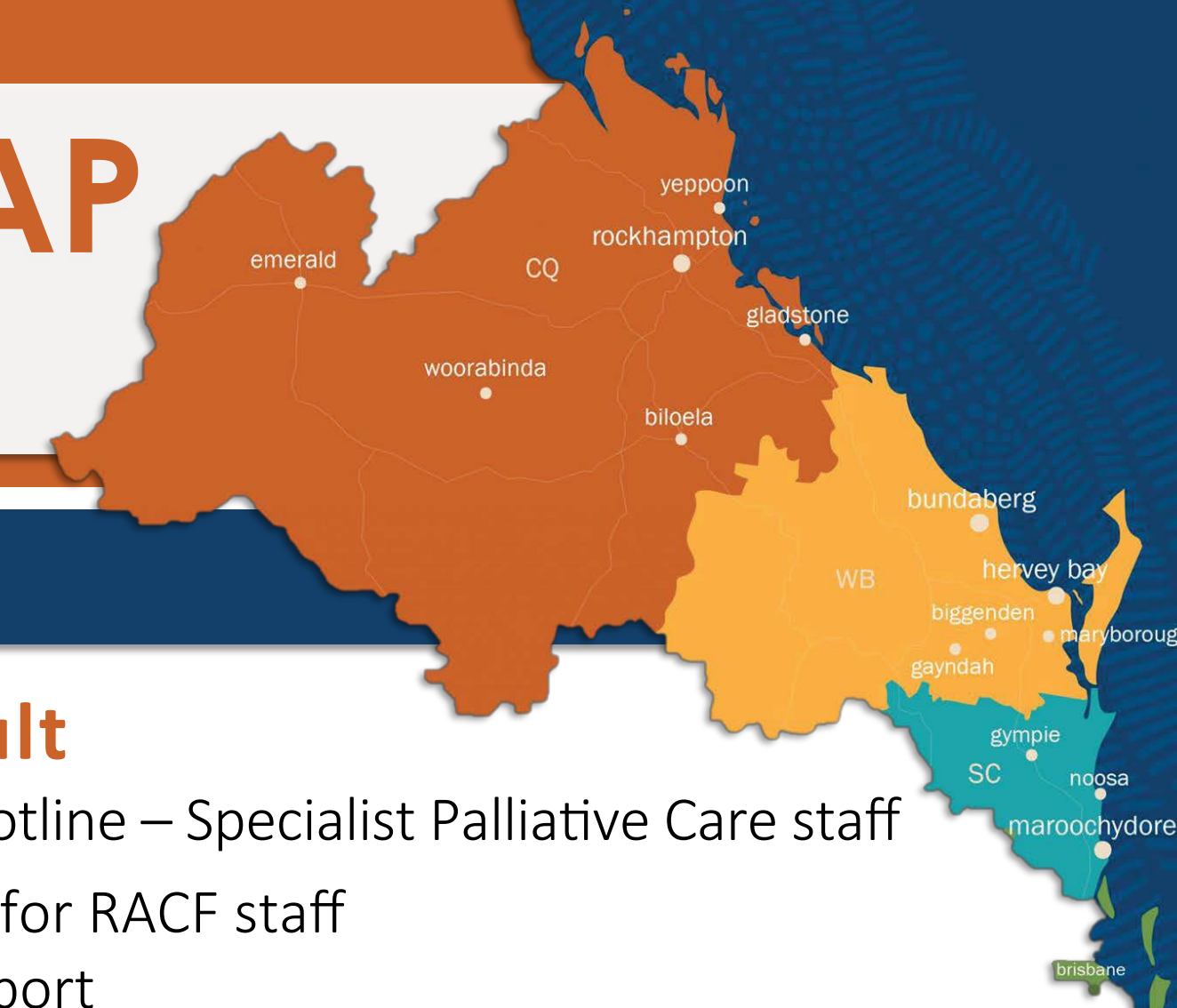
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7 days | 0700-1900

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RACF clinical support services + capacity building

Community Palliative Care Service*

- Nurse Practitioner-led specialist palliative care consultancy. Support service for primary care providers and nurses in RACFs **in Rockhampton**
 - Palliative care review for residents in the last six months of life and specialist palliative care assessment for residents at risk of dying from complex life limiting illness, ageing-related conditions, frailty-related decline
 - Requires a written referral to support GP collaboration
- 07 4920 7500 | Business hours**
Fax: 07 4920 7029 | CQHHS_CANAS@health.qld.gov

Specialist Palliative Care Service*

- Multidisciplinary team based in Rockhampton
 - Consultancy service to primary care providers
 - For patients with complex, life limiting illness and complex symptoms
 - Requires written referral to a named specialist
- 07 4920 6541 | Business hours Fax: 07 4920 7019**

SPACE*

- Specialist Palliative Care in Aged Care Project
- Clinical and procedural resources and education
 - Enhancing capacity and capability of RACFs and GPs to deliver end-of-life care
- 07 4816 8193 | Mon-Fri 0800-1630**
CQSPACE@health.qld.gov.au

GERI* /RaSS* (Rockhampton)

- Geriatric Evaluation and Rapid Intervention / RACF Acute Support Services
- **N.B. notify GERI team of other services involved**
 - **Phone ahead** for acute emergency care
 - Clinical care advice exceeding RACF / GP capability
 - Emergency department streamlining, discharge planning and reduced length of stay
- 0436 915 135 | 7 days 0800-1600 CNC**

PallConsult

- 24/7 advice hotline – Specialist Palliative Care staff
- Education for RACF staff
 - MASS Support
 - Subcutaneous infusion trouble-shooting
- 1300 725 527 | 24/7 Specialist Palliative Nurse**
1300 725 537 | 24/7 Specialist Palliative Doctor

SPaRTa* (Capricorn Coast)

- Specialist Palliative Care Rural Telehealth
- Terminal care, Symptom management, MASS support, advance care planning, psychological support
 - GP to remain the lead physician
- 1300 184 432 | Mon-Fri 0800-1600**
Fax: 07 5470 5243

* For further detail and referral templates, see: cq.communityhealthpathways.org

* **Required patient information:** Name, DOB | GP details | Address and contact details | Preferred method of contact | Current medications and dosages | Drug allergies | Other relevant conditions and diagnoses.

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