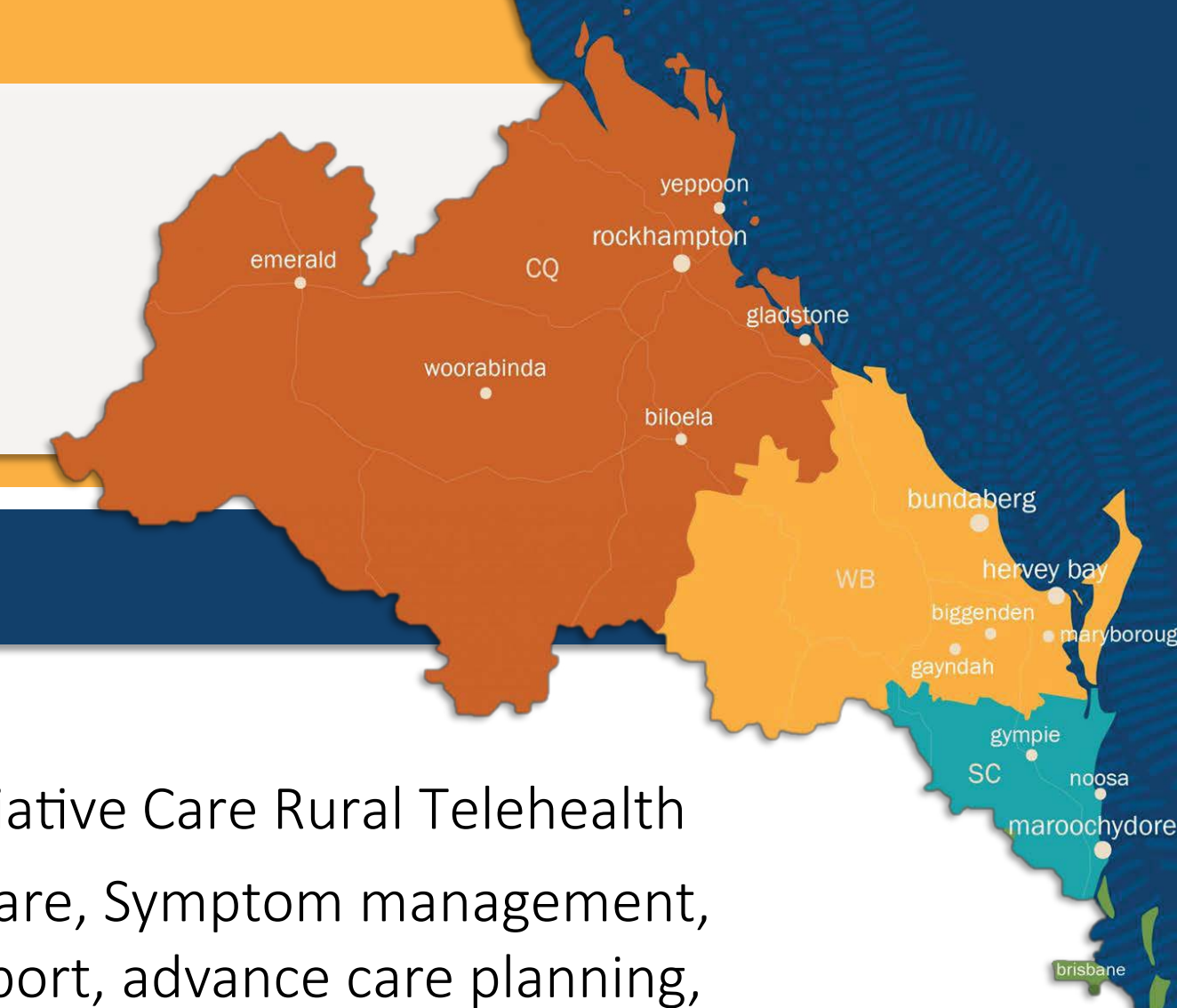


Wide Bay Bundaberg | ROADMAP

Residential Aged Care Services End-of-Life Support



RACF clinical support services + capacity building

RaSS*

RACF Acute Support Services

- Phone advice for acute and non acute care
- Nursing team supported by specialist doctors
- Clinical care advice exceeding RACF and GP capability

07 4303 8194 | Mon-Fri 0900-1730

WBHHS-Bundaberg-RaSS@health.qld.gov.au

GEDI*

Geriatric Emergency Department Intervention

- Emergency department streamlining
- Reducing length of stay and discharge planning
- Mobile consult available Mon-Fri 1230-1700
- No home visits triaged after 1600

07 4150 2112 | 7 days 0700-1700

SPaRTa*

Specialist Palliative Care Rural Telehealth

- Terminal care, Symptom management, MASS support, advance care planning, psychological support
- GP to remain the lead physician

1300 184 432 | Mon-Fri 0800-1600

Fax: 07 5470 5243

PallConsult 24/7

24/7 advice hotline – Specialist Palliative Care staff

- Education for RACF staff
- MASS Support
- Subcutaneous infusion trouble-shooting

1300 725 527 | 24/7 Specialist Palliative Nurse

1300 725 537 | 24/7 Specialist Palliative Doctor

SPACE*

Specialist Palliative Care in Aged Care Project

- Clinical resources and education
- Organisational and procedural resources and education
- Face-to-face staff and clinical support

0418 862 864 | Mon-Fri 0800-1630

WBHHS-Bundaberg-RaSS@health.qld.gov.au

Community Palliative Care Service*

End-of-life support for RACFs and community

- Services available for eligible patients with a life limiting illness
- Life expectancy of 3-6 months in their home

07 4150 2725 | Mon-Fri 0800-1630

Palliative.Care.BBH@health.qld.gov.au

* For further detail and referral templates, see: widebay.communityhealthpathways.org

* **Required patient information:** Name, DOB | GP details | Address and contact details | Preferred method of contact | Current medications and dosages | Drug allergies | Other relevant conditions and diagnoses.

Resident and RACF support, resources and education

OACP

Statewide Office of Advance Care Planning (OACP): provides information and resources about advance care planning.

Ph: 1300 007 227 Fax: 1300 008 227

Mon – Fri | 0800-1600

acp@health.qld.gov.au

www.mycaremychoices.com.au

ELDAC

ELDAC: provides resources for aged care workers focussed on clinical care, education, learning, and organisational support.

1800 870 155

eldac.project@flinders.edu.au

www.eldac.com.au

palliAGED

palliAGED: palliative care evidence and practice information resource for the Australian aged care sector.

palliaged@flinders.edu.au

www.palliaged.com.au

PalAssist

PalAssist: provides information and compassionate support to patients families, friends and carers dealing with a life limiting illness.

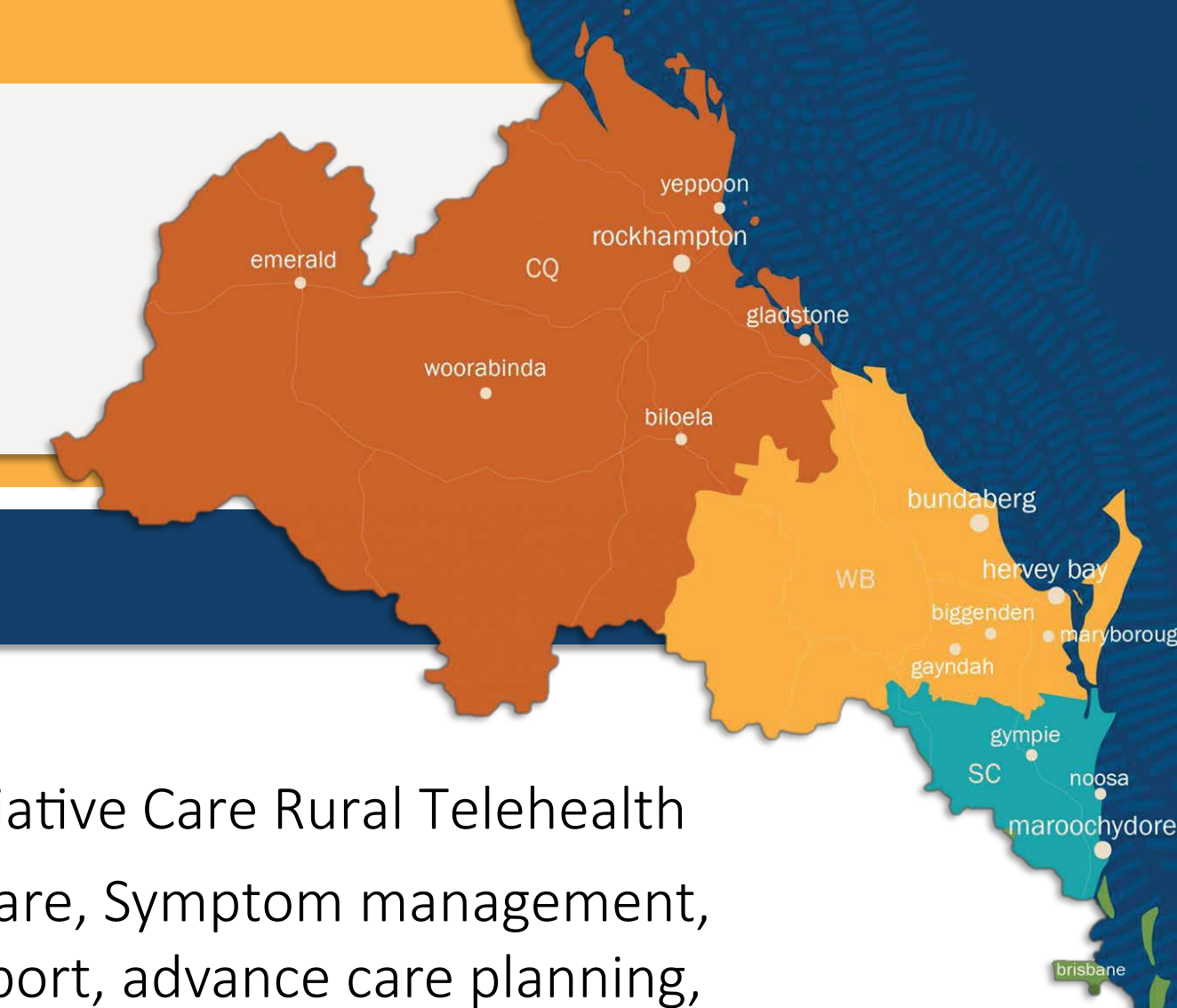
1800 772 273

7 days | 0700-1900

www.palassist.org.au

Wide Bay Hervey Bay | ROADMAP

Residential Aged Care Services End-of-Life Support



RACF clinical support services + capacity building

RaSS*

RACF Acute Support Services

- Phone advice for acute and non acute care
- Nursing team supported by specialist doctors
- Clinical care advice exceeding RACF and GP capability

0437 173 358 | 7 days 0800-1630 CNC

GEDI*

Geriatric Emergency Department Intervention

- Phone ahead for acute emergency care
- Emergency department streamlining
- Discharge planning
- Reducing length of stay in ED

07 4325 6441 | 7 days 0730-1600
GEDI-FC@health.qld.gov.au

SPaRTa*

Specialist Palliative Care Rural Telehealth

- Terminal care, Symptom management, MASS support, advance care planning, psychological support
- GP to remain the lead physician

1300 184 432 | Mon-Fri 0800-1600
Fax: 07 5470 5243

PallConsult 24/7

24/7 advice hotline – Specialist Palliative Care staff

- Education for RACF staff
- MASS Support
- Subcutaneous infusion trouble-shooting

1300 725 527 | 24/7 Specialist Palliative Nurse
1300 725 537 | 24/7 Specialist Palliative Doctor

SPACE*

Specialist Palliative Care in Aged Care Project

- Clinical and procedural resources and education
- Enhancing capacity and capability of RACFs and GPs to deliver end-of-life care

0427 157 812 | Mon-Fri 0800-1630
07 4325 6176 |
WBHHS-FraserCoast-RaSS@health.qld.gov.au

Community Palliative Care Service*

End-of-life support for RACFs and community

- Services available for eligible patients with a life limiting illness and life expectancy of 3-6 months in their home

1300 090 760 | Mon-Fri Business hours
palliative.care.fc@health.qld.gov.au

* For further detail and referral templates, see: widebay.communityhealthpathways.org

* **Required patient information:** Name, DOB | GP details | Address and contact details | Preferred method of contact | Current medications and dosages | Drug allergies | Other relevant conditions and diagnoses.

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