



# Shortcut templates for clinical software

To assist GPs, shortcuts for COVID patients' presentations have been created to be added within your clinical software. This is to reduce the amount of typing needed when completing the consultation notes and save the GP valuable time. Our PHN would like to thank our GPLO, Dr Jon Harper for his contribution.

## Initial Consultation:

### Shortcut (macro) 1

Create new shortcut and copy and paste the following:

Initial consultation – patient COVID-19 positive

Date of onset of symptoms:

Date of COVID-19 test:

Type of COVID-19 test: PCR RAT

If RAT- patient has registered positive result: Yes No

COVID-19 vaccination status: full partial unvaccinated

Current clinical features:

Clinical features severity: Asymptomatic Mild Moderate Severe

Risk of deterioration: Low Medium High

Management:

Advised to self-isolate for at least 7 days and until symptoms mostly resolved for 24hrs.

Advised that household close contacts, unless critical worker, must quarantine for 7 days and get tested on day 6 (or any time if they develop symptoms).

Provided web-based resources and telephone support lines.

Advised to contact practice if symptoms worsen.

Reassured that they can self-manage: treat symptoms with simple analgesia, stay hydrated.

Scheduled telehealth review in 1-2 days.

Disease modifying treatments: indicated not indicated

Escalated to hospital-led COVID service [*phone number*]

Link: [Instructions on how to create a new shortcut in your clinical software](#)

*\*Delete the unrequired text*

### Advise patients to internet search:

- [Positive RAT notification](#) – search “QLD RAT positive”
- [Isolation support](#) – search “QLD I have COVID”
- [QLD Health Self Checker](#)– search “QLD COVID self checker”
- [Close contact quarantine](#) – search “QLD close contact”
- [My COVID-19 Symptoms Diary](#) – search “My COVID symptoms diary”
- [RACGP Managing mild COVID-19 at home with assistance from your GP](#) – search “RACGP managing COVID at home”
- [COVID-19 information for multicultural communities](#) – search “QLD COVID in my language”

### Key Contacts:

- 134 COVID (134 268)
- 13 HEALTH (134 32584)
- National Coronavirus Hotline: 1800 020 080

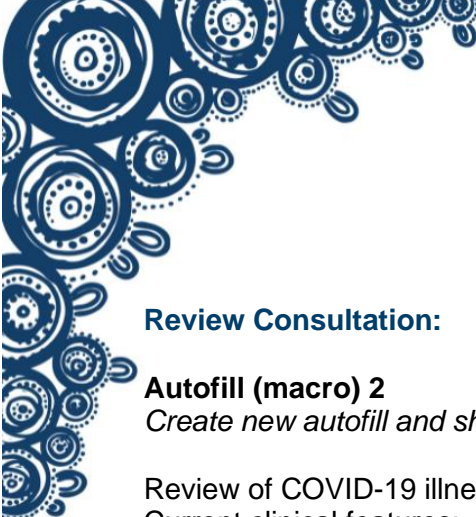
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**Review Consultation:**

**Autofill (macro) 2**

Create new autofill and shortcut, copy and paste the following:

Review of COVID-19 illness  
 Current clinical features:  
 Clinical features severity: Asymptomatic mild moderate severe  
 Risk of deterioration: low medium high  
 Social isolation issues:  
 Management:  
 Provided web-based resources and telephone support lines.  
 Advised to contact practice if symptoms worsen.  
 Reassured that they can self-manage: treat symptoms with simple analgesia, stay hydrated.  
 Scheduled telehealth review in 1-2 days.  
 Disease modifying treatments: indicated not indicated  
 Escalated to hospital-led COVID service [*phone number*]

*\*Delete the unrequired text*

**HealthPathways and PHN resources**

HealthPathways is an online manual used by clinicians to help make assessment, management, and specialist request decisions, with information regarding COVID-19 directly informed by the State Health Emergency Coordination Centre.

COVID HealthPathways include:

- Local HHS COVID escalation pathways
- Clinical care
- Vaccination
- Practice setup
- Services and requests
- Recent changes
- Resources

**Health Pathways log in details**

Region	Username	Password
<a href="#">Central Queensland</a>	uscentralqld	pwcentralqld
<a href="#">Wide Bay</a>	userwb	pwwb
<a href="#">Sunshine Coast</a>	ussc	pwsc

Relevant COVID-19 updates can be found on our [website](#).  
 Please ensure all staff have [subscribed](#) to GP Matters and our PHN COVID updates.

For queries, contact your [Primary Health Care Officer](#) or email [PracSupport@ourphn.org.au](mailto:PracSupport@ourphn.org.au).

*Incorporating these shortcuts can be used as evidence for accreditation as a quality improvement activity.*

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