

Central Queensland, Wide Bay, Sunshine Coast - Headspace Demand Management and Enhancement

2024/25 - 2027/28

Activity Summary View



WTRP - 01 - Wait Time Reduction Program



Activity Metadata

Applicable Schedule *

Headspace Demand Management and Enhancement

Activity Prefix *

WTRP

Activity Number *

01

Activity Title *

Wait Time Reduction Program

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Mental Health Priority Area 2: Child and youth mental health services

Other Program Key Priority Area Description**Aim of Activity ***

The aim of this activity is to:

- Improve demand management at headspace services, increase access and reduce wait time for young people aged 12 to 25 years to access high quality youth friendly support; and
- Enhance quality of experience for young people aged 12- 25 year accessing mental health service provided through headspace.

Description of Activity *

headspace Maroochydore will continue to deliver the Demand Management and Enhancement program funding to increase access to services in the Centre and engage additional clinical roles in line with the headspace Model Integrity Framework.

Needs Assessment Priorities *

Needs Assessment

Country to Coast -NA-2023/24-2025/26

Priorities

Priority	Page reference
Mental health morbidity/ mortality, including suicide and self-harm	201



Activity Demographics

Target Population Cohort

Young people aged between 12 - 25, with, or at risk of, mild mental illness.

Young people aged between 12 - 25 with moderate to severe mental illness whose treatment needs can be managed in primary health care.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

No

SA3 Name	SA3 Code
Maroochy	31603



Activity Consultation and Collaboration

Consultation

headspace Consortium

Collaboration

headspace Centres

headspace National Office

headspace Consortium



Activity Milestone Details/Duration

Activity Start Date

29/07/2020

Activity End Date

29/12/2025

Service Delivery Start Date

01/07/2020

Service Delivery End Date

31/12/2025

Other Relevant Milestones

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?**Co-design or co-commissioning comments**

headspace centres undergo a co-design process when being established and are in an iterative co-design state with their

Consortium, Youth Reference Groups, and Family and Friends Reference Groups guiding continuous improvement.



Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
Wait Time Reduction Program	\$0.00	\$1,084,146.19	\$720,874.44	\$720,874.44	\$97,124.10

Totals

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
Wait Time Reduction Program	\$0.00	\$1,084,146.19	\$720,874.44	\$720,874.44	\$97,124.10	\$2,623,019.17
Total	\$0.00	\$1,084,146.19	\$720,874.44	\$720,874.44	\$97,124.10	\$2,623,019.17

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Activity Comments

Activity Status

Submitted

PHN Comments

Subject	Description	Commented By	Date Created
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Comments from the Department

Comment	Date Created
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WTRP-Ops - 02 - Wait Time Reduction Operational



Activity Metadata

Applicable Schedule *

Headspace Demand Management and Enhancement

Activity Prefix *

WTRP-Ops

Activity Number *

02

Activity Title *

Wait Time Reduction Operational

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Other Program Key Priority Area Description

Aim of Activity ***Description of Activity *****Needs Assessment Priorities ***

Needs Assessment

Priorities



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

Indigenous Specific Comments

Coverage

Whole Region



Activity Consultation and Collaboration

Consultation

Collaboration



Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
Wait Time Reduction Program – Operational	\$0.00	\$104,610.62	\$69,558.05	\$69,558.05	\$9,371.62

Totals

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
Wait Time Reduction Program – Operational	\$0.00	\$104,610.62	\$69,558.05	\$69,558.05	\$9,371.62	\$253,098.34
Total	\$0.00	\$104,610.62	\$69,558.05	\$69,558.05	\$9,371.62	\$253,098.34

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Activity Comments

Activity Status

Submitted

PHN Comments

Subject	Description	Commented By	Date Created
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Comments from the Department

Comment	Date Created
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BCC - 03 - Building Cultural Capability



Activity Metadata

Applicable Schedule *

Headspace Demand Management and Enhancement

Activity Prefix *

BCC

Activity Number *

03

Activity Title *

Building Cultural Capability

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Mental Health Priority Area 2: Child and youth mental health services

Other Program Key Priority Area Description**Aim of Activity ***

To enhance the cultural capability of headspace centres within the CCQ region to ensure services are safe, inclusive, and accessible for young people from diverse backgrounds including Aboriginal and Torres Strait Islander, LGBTIQA+, and CALD communities.

Description of Activity *

This activity aims to build the cultural safety and inclusivity of services delivered at headspace centres across the region. Initiatives may include cultural competency training for staff, establishment of identified roles (e.g. cultural advisors or lived experience staff), and formal partnerships with local Aboriginal Community Controlled Health Organisations and other relevant community groups. Activities will also include targeted community engagement and mental health literacy efforts to increase help-seeking and reduce stigma. The overarching goal is to improve service user experiences and outcomes for priority populations by embedding culturally informed and strengths-based practices in service delivery.

Needs Assessment Priorities ***Needs Assessment**

Country to Coast -NA-2023/24-2025/26

Priorities

Priority	Page reference
Mental health morbidity/ mortality, including suicide and self-harm	201



Activity Demographics

Target Population Cohort

Young people aged between 12 - 25, with, or at risk of, mild mental illness.

Young people aged between 12 - 25 with moderate to severe mental illness whose treatment needs can be managed in primary health care.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

No

SA3 Name	SA3 Code
Gladstone	30805



Activity Consultation and Collaboration

Consultation

headspace Consortium

Collaboration

- headspace centres
- headspace National Office
- Community-based mental health providers
- Youth Enhanced Services
- Primary care providers
- Schools and education providers
- Public mental health services
- Aboriginal and Torres Strait Islander health organisations



Activity Milestone Details/Duration

Activity Start Date

30/06/2024

Activity End Date

29/06/2027

Service Delivery Start Date

01/07/2024

Service Delivery End Date

30/06/2027

Other Relevant Milestones

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?**Co-design or co-commissioning comments**

headspace centres undergo a co-design process when being established and are in an iterative co-design state with their Consortium, Youth Reference Groups, and Family and Friends Reference Groups guiding continuous improvement.



Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
Building Cultural Capability	\$0.00	\$313,866.67	\$313,866.67	\$313,866.67	\$0.00

Totals

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
Building Cultural Capability	\$0.00	\$313,866.67	\$313,866.67	\$313,866.67	\$0.00	\$941,600.01
Total	\$0.00	\$313,866.67	\$313,866.67	\$313,866.67	\$0.00	\$941,600.01

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Activity Comments

Activity Status

Submitted

PHN Comments

Subject	Description	Commented By	Date Created

Comments from the Department

Comment	Date Created



BCC-Ops - 4 - Building Cultural Capability Operational



Activity Metadata

Applicable Schedule *

Headspace Demand Management and Enhancement

Activity Prefix *

BCC-Ops

Activity Number *

4

Activity Title *

Building Cultural Capability Operational

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Other Program Key Priority Area Description

Aim of Activity ***Description of Activity *****Needs Assessment Priorities *****Needs Assessment****Priorities**



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

Indigenous Specific Comments

Coverage

Whole Region



Activity Consultation and Collaboration

Consultation

Collaboration



Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
Building Cultural Capability – Operational	\$0.00	\$20,034.05	\$20,034.04	\$20,034.04	\$0.00

Totals

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
Building Cultural Capability – Operational	\$0.00	\$20,034.05	\$20,034.04	\$20,034.04	\$0.00	\$60,102.13
Total	\$0.00	\$20,034.05	\$20,034.04	\$20,034.04	\$0.00	\$60,102.13

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Activity Comments

Activity Status

Submitted

PHN Comments

Subject	Description	Commented By	Date Created
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Comments from the Department

Comment	Date Created
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CEI - 05 - Capital Enhancement and Infrastructure



Activity Metadata

Applicable Schedule *

Headspace Demand Management and Enhancement

Activity Prefix *

CEI

Activity Number *

05

Activity Title *

Capital Enhancement and Infrastructure

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Mental Health Priority Area 2: Child and youth mental health services

Other Program Key Priority Area Description**Aim of Activity ***

To enhance the physical infrastructure of headspace centres across the CCQ region, ensuring facilities are modern, fit-for-purpose, and capable of supporting current and future service demand.

Description of Activity *

This activity will fund capital works to improve the quality, functionality, and accessibility of headspace centres in the region. Upgrades may include renovations, refurbishments, ICT and equipment upgrades, or relocation to more appropriate premises to accommodate increased staffing and service delivery needs. All capital improvements will be aligned with headspace National facility guidelines and will support the delivery of safe, welcoming, and efficient environments for young people. These enhancements are intended to future-proof services, improve the client experience, and support the delivery of integrated and sustainable youth mental health care.

Needs Assessment Priorities ***Needs Assessment**

Country to Coast -NA-2023/24-2025/26

Priorities

Priority	Page reference
Mental health morbidity/ mortality, including suicide and self-harm	201



Activity Demographics

Target Population Cohort

Young people aged between 12 - 25, with, or at risk of, mild mental illness.

Young people aged between 12 - 25 with moderate to severe mental illness whose treatment needs can be managed in primary health care.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

No

SA3 Name	SA3 Code
Bundaberg	31901
Rockhampton	30803



Activity Consultation and Collaboration

Consultation

headspace Consortium

Collaboration

- headspace centres
- headspace National Office
- Community-based mental health providers
- Youth Enhanced Services
- Primary care providers
- Schools and education providers
- Public mental health services
- Aboriginal and Torres Strait Islander health organisations



Activity Milestone Details/Duration

Activity Start Date

30/06/2024

Activity End Date

29/06/2027

Service Delivery Start Date

01/07/2024

Service Delivery End Date

30/06/2027

Other Relevant Milestones

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?**Co-design or co-commissioning comments**

headspace centres undergo a co-design process when being established and are in an iterative co-design state with their

Consortium, Youth Reference Groups, and Family and Friends Reference Groups guiding continuous improvement.



Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
Capital Enhancement and Infrastructure	\$0.00	\$468,674.34	\$468,674.33	\$468,674.33	\$0.00

Totals

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
Capital Enhancement and Infrastructure	\$0.00	\$468,674.34	\$468,674.33	\$468,674.33	\$0.00	\$1,406,023.00
Total	\$0.00	\$468,674.34	\$468,674.33	\$468,674.33	\$0.00	\$1,406,023.00

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Activity Comments

Activity Status

Submitted

PHN Comments

Subject	Description	Commented By	Date Created

Comments from the Department

Comment	Date Created



CEI_Ops - 6 - Capital Enhancement and Infrastructure Operational



Activity Metadata

Applicable Schedule *

Headspace Demand Management and Enhancement

Activity Prefix *

CEI_Ops

Activity Number *

6

Activity Title *

Capital Enhancement and Infrastructure Operational

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Other Program Key Priority Area Description

Aim of Activity ***Description of Activity *****Needs Assessment Priorities *****Needs Assessment****Priorities**



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

Indigenous Specific Comments

Coverage

Whole Region



Activity Consultation and Collaboration

Consultation

Collaboration



Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
Capital Enhancement and Infrastructure – Operational	\$0.00	\$45,222.97	\$45,222.96	\$45,222.96	\$0.00

Totals

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
Capital Enhancement and Infrastructure – Operational	\$0.00	\$45,222.97	\$45,222.96	\$45,222.96	\$0.00	\$135,668.89
Total	\$0.00	\$45,222.97	\$45,222.96	\$45,222.96	\$0.00	\$135,668.89

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Activity Comments

Activity Status

Submitted

PHN Comments

Subject	Description	Commented By	Date Created
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Comments from the Department

Comment	Date Created
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