

Central Queensland, Wide Bay, Sunshine Coast - Integrated Team Care 2023/24 - 2027/28 Activity Summary View



ITC - 170201 - Care coordination and supplementary services



Activity Metadata

Applicable Schedule *

Integrated Team Care

Activity Prefix *

ITC

Activity Number *

170201

Activity Title *

Care Coordination and Supplementary Services

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Aboriginal and Torres Strait Islander Health

Other Program Key Priority Area Description**Aim of Activity ***

To improve health outcomes for Aboriginal and Torres Strait Islander people managing chronic health conditions through improved access to care coordination, multidisciplinary care and support for self-management.

Description of Activity *

CCQ will continue to commission current service providers (ACCHOs) to deliver the care coordination and supplementary services component of the ITC Program. Commissioning services will be informed by an ITC specific Resource Allocation Model that is being developed in partnership with the ACCHO sector within the region. CCQ will work collaboratively with ACCHOs to support and build capacity in preparation for the transition of funding post June 2026.

Needs Assessment Priorities *

Needs Assessment

Country to Coast -NA-2023/24-2025/26

Priorities

| Priority | Page reference |
|---|----------------|
| Access to primary healthcare, including affordable, quality, timely and during the after hours | 202 |
| Appropriate and safe primary healthcare for priority populations, including persons identifying as CALD, with a disability, LGBTIQ+, Aboriginal and Torres Strait Islander, experiencing homelessness | 202 |
| Chronic disease morbidity/ mortality | 201 |



Activity Demographics

Target Population Cohort

Aboriginal and Torres Strait Islander people with a diagnosed chronic condition in accordance with ITC Program Guidelines.

In Scope AOD Treatment Type *

Indigenous Specific *

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Aboriginal and Torres Strait Islander Community Controlled Health Organisations (ACCHOs)
Aboriginal and Torres Strait Islander Community Controlled Organisations (ACCOs)
Hospital and Health Services
General practice(s)

Allied and primary health care providers
CCQ Clinical Advisory Council and CCQ Community Advisory Council
NGOs
Human and social services sector

Collaboration

Aboriginal and Torres Strait Islander Community Controlled Health Organisations (ACCHOs) and their peak body
Aboriginal and Torres Strait Islander Community Controlled Organisations (ACCOs)
Hospital and Health Services
General practice(s)
Allied and primary health care providers
Clinical and community advisory councils



Activity Milestone Details/Duration

Activity Start Date

28/06/2019

Activity End Date

29/06/2026

Service Delivery Start Date

01/07/2019

Service Delivery End Date

30/06/2026

Other Relevant Milestones

The Department of Health and Aged Care has provided a 12-month program extension for the PHN to 30 June 2026 only.



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

CCQ will maintain its commitment to co-designing commissioned services in partnership with Aboriginal Community-Controlled Health Organisations (ACCHOs).



Activity Planned Expenditure

Planned Expenditure

| Funding Stream | FY 23 24 | FY 24 25 | FY 25 26 | FY 26 27 | FY 27 28 |
|------------------------------|----------|----------------|----------------|----------|----------|
| Interest - ITC | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| Integrated Team Care Funding | \$0.00 | \$2,759,500.00 | \$2,825,700.00 | \$0.00 | \$0.00 |

Totals

| Funding Stream | FY 23 24 | FY 24 25 | FY 25 26 | FY 26 27 | FY 27 28 | Total |
|------------------------------|----------|----------------|----------------|----------|----------|----------------|
| Interest - ITC | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| Integrated Team Care Funding | \$0.00 | \$2,759,500.00 | \$2,825,700.00 | \$0.00 | \$0.00 | \$5,585,200.00 |
| Total | \$0.00 | \$2,759,500.00 | \$2,825,700.00 | \$0.00 | \$0.00 | \$5,585,200.00 |

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Activity Comments

Activity Status

Submitted

PHN Comments

| Subject | Description | Commented By | Date Created |
|---------|-------------|--------------|--------------|
|---------|-------------|--------------|--------------|

Comments from the Department

| Comment | Date Created |
|---|--------------|
| Hi Craig As per your email, please resubmit AWP to align with the most recent AWP. Thanks Hayley | 24/07/2025 |



ITC - 170202 - Culturally competent mainstream services



Activity Metadata

Applicable Schedule *

Integrated Team Care

Activity Prefix *

ITC

Activity Number *

170202

Activity Title *

Culturally competent mainstream services

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Aboriginal and Torres Strait Islander Health

Other Program Key Priority Area Description**Aim of Activity ***

To improve access to, and the number of, culturally appropriate mainstream primary care services (including but not limited to general practice, allied health and specialists) for Aboriginal and Torres Strait Islander people.

Description of Activity *

CCQ will

- Transition cultural awareness training to an LMS-based format to improve accessibility and build cultural competency across the primary care sector.
- Provide a regular forum to support collaboration and consultation between the PHN and ITC service providers and staff to support ongoing high-quality care and efficient, effective and appropriate services
- Support mainstream primary care services to implement Closing the Gap through resource sharing and individualised engagement.

Needs Assessment Priorities ***Needs Assessment**

Country to Coast -NA-2023/24-2025/26

Priorities

| Priority | Page reference |
|---|----------------|
| Appropriate and safe primary healthcare for priority populations, including persons identifying as CALD, with a disability, LGBTIQ+, Aboriginal and Torres Strait Islander, experiencing homelessness | 202 |



Activity Demographics

Target Population Cohort

Aboriginal and Torres Strait Islander health care organisations and service providers

In Scope AOD Treatment Type *

Indigenous Specific *

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Aboriginal and Torres Strait Islander Community Controlled Health Organisations (ACCHOs)
Aboriginal and Torres Strait Islander Community Controlled Organisations (ACCOs)
Hospital and Health Services (x3)
General practice(s)
Allied and primary health care providers
CCQ Clinical Advisory Council and CCQ Community Advisory Council
NGOs
Human and social services sector

Collaboration

General practice(s)
Allied and primary health care providers
Clinical and community advisory councils
Aboriginal and Torres Strait Islander Community Controlled Health Organisations (ACCHOs) and their peak body



Activity Milestone Details/Duration

Activity Start Date

28/06/2019

Activity End Date

29/06/2026

Service Delivery Start Date

01/07/2019

Service Delivery End Date

30/06/2026

Other Relevant Milestones

The Department of Health and Aged Care has provided a 12-month program extension for the PHN to 30 June 2026 only.



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

CCQ will continue its ongoing approach to co-designing services in collaboration with the stakeholders listed above.



Activity Planned Expenditure

Planned Expenditure

| Funding Stream | FY 23 24 | FY 24 25 | FY 25 26 | FY 26 27 | FY 27 28 |
|------------------------------|----------|--------------|--------------|----------|----------|
| Interest - ITC | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| Integrated Team Care Funding | \$0.00 | \$611,812.01 | \$297,948.92 | \$0.00 | \$0.00 |

Totals

| Funding Stream | FY 23 24 | FY 24 25 | FY 25 26 | FY 26 27 | FY 27 28 | Total |
|------------------------------|----------|--------------|--------------|----------|----------|--------------|
| Interest - ITC | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| Integrated Team Care Funding | \$0.00 | \$611,812.01 | \$297,948.92 | \$0.00 | \$0.00 | \$909,760.93 |
| Total | \$0.00 | \$611,812.01 | \$297,948.92 | \$0.00 | \$0.00 | \$909,760.93 |

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Activity Comments

Activity Status

Submitted

PHN Comments

| Subject | Description | Commented By | Date Created |
|---------|-------------|--------------|--------------|
|---------|-------------|--------------|--------------|

Comments from the Department

| Comment | Date Created |
|----------|--------------|
| Hi Craig | 24/07/2025 |

| | |
|--|--|
| <p>As per your email, please resubmit AWP to align with the most recent AWP.</p> <p>Thanks</p> <p>Hayley</p> | |
|--|--|



ITC-Op - 170101 - ITC Operational



Activity Metadata

Applicable Schedule *

Integrated Team Care

Activity Prefix *

ITC-Op

Activity Number *

170101

Activity Title *

ITC Operational

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area ***Other Program Key Priority Area Description****Aim of Activity *****Description of Activity *****Needs Assessment Priorities *****Needs Assessment****Priorities**



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

Indigenous Specific Comments

Coverage

Whole Region



Activity Consultation and Collaboration

Consultation

Collaboration



Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Activity Planned Expenditure

Planned Expenditure

| Funding Stream | FY 23 24 | FY 24 25 | FY 25 26 | FY 26 27 | FY 27 28 |
|-----------------|----------|--------------|--------------|----------|----------|
| Interest - ITC | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| ITC Operational | \$0.00 | \$265,255.51 | \$271,621.65 | \$0.00 | \$0.00 |

Totals

| Funding Stream | FY 23 24 | FY 24 25 | FY 25 26 | FY 26 27 | FY 27 28 | Total |
|-----------------|----------|--------------|--------------|----------|----------|--------------|
| Interest - ITC | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| ITC Operational | \$0.00 | \$265,255.51 | \$271,621.65 | \$0.00 | \$0.00 | \$536,877.16 |
| Total | \$0.00 | \$265,255.51 | \$271,621.65 | \$0.00 | \$0.00 | \$536,877.16 |

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Activity Comments

Activity Status

Submitted

PHN Comments

| Subject | Description | Commented By | Date Created |
|---------|-------------|--------------|--------------|
|---------|-------------|--------------|--------------|

Comments from the Department

| Comment | Date Created |
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| Hi Craig As per your email, please resubmit AWP to align with the most recent AWP. Thanks Hayley | 24/07/2025 |