



In partnership with



Aged & Community Care Reform

Stocktake on the Aged Care reform agenda -
progress and future priorities

19-20 July 2023

Hybrid Summit

Sydney Boulevard Hotel, Sydney | Gadigal Land & Online

Media Partner



Featured speakers



Michael Lye

Deputy Secretary , Ageing and Aged Care, **Department of Health and Aged Care**



Professor Michael Pervan

Chief Executive Officer, **Independent Health and Aged Care Pricing Authority (IHACPA)**



Pat Sparrow

Chief Executive Officer, **COTA Australia**



Tess Bishop

Head of Task Force, Care & Support Economy Task Force, **Department of Prime Minister & Cabinet**



Ian Yates AM

Interim Inspector General Aged Care, **Office of the Inspector-General of Aged Care**



Helen Kemp

GM Community Health and Care, **Community Health and Care, Benetas**



Maree McCabe AM

Chief Executive Officer, **Dementia Australia**



Alison Brook

Chief Executive Officer, **Carers Australia**



Lauren Hutchins

Assistant Secretary **Health Services Union NSW/ACT/QLD**



Sarah McClelland

Interim Chief Executive **Aged Care Workforce Industry Council (ACWIC)**



Grant Corderoy

Partner **StewartBrown**



Pat Garcia

Chief Executive Officer **Catholic Health Australia**

Bringing together expert, sector and consumer perspectives



Catherine Daley

Chief Executive Officer
Integratedliving



Dr Sarah Russell

Director
Aged Care Matters



Jennene Buckley

Member, **National Aged Care Advisory Council** &
Founding Partner, **Enkindle Consulting**



Kylie Woolcock

Chief Executive Officer
Australian Healthcare and Hospital Association (AHHA)



Elizabeth Deveny

Chief Executive Officer
Consumers Health Forum of Australia (CHF)



Genevieve Donnelly

Executive Director, Aged Care Policy and Communications
Independent Health and Aged Care Pricing Authority



Janet Muir

Chief Executive Officer
RSL LifeCare



Bryan Lipmann AM

Chief Executive Officer & Founder
Wintringham



Michael Goldsworthy

Principal Consultant
Australian Strategic Services



Craig Gear

Chief Executive Officer
Older Person Advocacy Network



Invited: Val Fell

Member, Council of Elders
Care at Home Representative



Invited: Damian Mitsch

Chief Executive Officer
Australian Dental Association (ADA)



Bronwyn Morris-Donovan

Chief Executive Officer
Allied Health Professions Australia (AHPA)



Invited: Belinda Drew

Chief Executive Officer
Community Services Industry Alliance (CSIA)



Invited: Lynda Henderson

Home Care Consumer Representative



Hon Anika Wells MP

Minister for Aged Care & Minister for Sport

Building a sustainable & high-quality aged care system

A number of significant reforms have been rolled out over the last 2 years since the final report of the Royal Commission into aged care quality and safety, with providers embracing changes as guided by the reforms to enable a substantial overhaul of the aged care system. With further reforms underway in 2023, the **Aged & Community Care Summit** developed in partnership with **COTA Australia** will be an opportunity to gain different perspectives on the progress of the reforms till date, the challenges, opportunities and priorities for the rest of the year.

As the sector grapples with the workforce crisis, building a sustainable care economy, transforming consumer experience, navigating pricing and funding models in home care and managing the regulatory requirements, it's critical to understand how these reforms will impact you. Learn from senior leaders and key stakeholders across the sector to help you prepare for change, gain clarity and begin developing strategies to help you navigate complexity.

Let's lead this change towards delivering a sustainable & high-quality aged care system together.

Why attend

Examining the **progress of the aged care reforms to date**

Review of the **AN-ACC pricing model**

Strengthening **consumer relationships & engagement to achieve quality** in aged care

Unpacking the aged & community care reforms regulatory journey

Who will attend

Chief Executives, General Managers, Directors and Managers from **Residential Aged Care** and **Home and Community Care** providers with responsibilities for:

- Operations
- Quality, Clinical & Care Delivery
- Finance, Risk & Compliance
- Governance

"The Hatchery and COTA compiled a good selection of speakers, on an important topic, at an opportune time."

- Chief Executive Officer, Technology for Ageing and Disability WA, Speaker The Future of Home & Community Care Summit 2023

Day 1 | Wednesday 19 July 2023
9.00am - 5.20pm

Day 2 | Thursday 20 July 2023
9.00am - 4.10pm

Register Now

Learn from keynotes speakers & panel discussions



Day 1 | Wednesday 19 July 2023

9.00am Welcome to Country

TIMES ARE SHOWN IN AEST



9.05am Opening remarks from the Chair

Pat Sparrow
Chief Executive Officer
COTA Australia



9.10am Government Keynote: Update on the Aged Care reform journey

Michael Lye
Deputy Secretary for Ageing and Aged Care
Australian Department of Health & Aged Care



9.50am COTA Australia Keynote: Prioritising the needs & voices of aged care consumers through reforms

Pat Sparrow
Chief Executive Officer
COTA Australia

10.30am Morning tea



11.00am Provider Spotlight: Redesigning the Customer Experience in Home Care

Helen Kemp
GM Community Health and Care, Community Health and Care
Benetas

“An excellent conference that had its finger on the pulse of aged care reform”

Manager, Meals on Wheels NSW, Attendee
- Aged & Community Care Reform 2022

11.40am Networking Session

In this fun, interactive session, you will have the opportunity to meet fellow attendees and speakers in two minute bursts, to exchange contact details and set up conversations for the rest of the event.

12.20pm Lunch

1.20pm Consumer Panel: Exploring the impact of the aged care reforms so far



Maree McCabe AM



Alison Brook



Dr Sarah Russell



Invited: Val Fell



Gwenda Darling

| Chief Executive Officer, **Dementia Australia**

| Chief Executive Officer, **Carers Australia**

| Director, **Aged Care Matters**

| Member, Council of Elders, **Home Care Consumer Representative**

| Member, Council of Elders, **Home Care Consumer Representative**

Workforce & the Care Economy



2.00pm Care Economy : How will the care economy impact the aged care sector & workforce?

Tess Bishop

Head of Task Force, Care & Support Economy Task Force
Department of Prime Minister & Cabinet

2.40pm Afternoon tea



3.10pm Keynote: Towards reform - the future structure of the aged care workforce

Sarah McClelland
Interim CEO

Aged Care Workforce Industry Council (ACWIC)

3.50pm Workforce Panel: Recruitment, retention, skills: What kind of impact has the workforce reforms had so far & what else is yet to be done?



Lauren Hutchins



Sarah McClelland



Invited: Belinda Drew

| Assistant Secretary, **Health Services Union NSW|ACT|QLD**

| Interim CEO, **Aged Care Workforce Industry Council (ACWIC)**

| Chief Executive Officer, **Community Services Industry Alliance (CSIA)**

4.30pm Closing remarks from the Chair

Day 2 | Thursday 20 July 2023

TIMES ARE SHOWN IN AEST

Featured Session

9.00am Acknowledgment of Country

9.05am Opening remarks from the Chair



9.10am Keynote: How the Interim Inspector General will monitor & drive improvement across the aged care system

Ian Yates AM
Interim Inspector General Aged Care
Office of the Inspector-General of Aged Care



9.50am Keynote: The future of reform

Pat Garcia
Chief Executive Officer
Catholic Health Australia

10.30am Morning tea



11.00am Exploring the process to determine pricing in Home Care

Prof Michael Pervan
Chief Executive Officer
Independent Health and Aged Care Pricing Authority

11.40am Session reserved for sponsor

Secure new business and showcase your expertise to our audience of industry specialists with our sponsorship and partnership opportunities. For more information contact sponsorship@the-hatchery.co

12.10pm Lunch

1.10pm Provider panel: Opportunities & challenges presented by the Aged & Community Care pricing reforms



Catherine Daley | Chief Executive Officer, **Integratedliving**
Helen Kemp | GM Community Health and Care, Community Health and Care, **Benetas**
Grant Corderoy | Partner, **StewartBrown**
Genevieve Donnelly | Executive Director, Aged Care Policy and Communications,
Independent Health and Aged Care Pricing Authority



1.50pm Diversity Spotlight : OPANs Project & the importance of diversity and inclusivity being embedded in aged care services

Craig Gear
Chief Executive Officer
Older Persons Advocacy Network

2.20pm Afternoon Tea

2.50pm Health Panel: Discussion on the key aspects of reform and where they are presently



Kylie Woolcock | Chief Executive Officer, **Australian Healthcare and Hospital Association (AHHA)**

Elizabeth Deveny | Chief Executive Officer, **Consumers Health Forum of Australia (CHF)**

Invited: Damian Mitsch | Chief Executive Officer, **Australian Dental Association (ADA)**

Bronwyn Morris-Donovan | Chief Executive Officer, **Allied Health Professions Australia (AHPA)**

3.30pm Closing panel discussion: So, where to from here? Reflections, priorities & actions to take forward



Janet Muir | Chief Executive Officer, RSL LifeCare

Jennene Buckley | **National Aged Care Advisory Council** & Founding Partner, **Enkindle Consulting**

Bryan Lipmann AM | Chief Executive Officer & Founder, **Wintringham**

Invited: Lynda Henderson | **Home Care Consumer Representative**



4.10pm MINISTERIAL ADDRESS

Hon Anika Wells MP

Minister for Aged Care & Minister for Sport

4.30pm Closing remarks from Chair & Close of Conference

"Thanks for a terrific and informative two days - even though I joined virtually, I still felt involved and included. It was great to hear positive outlooks in this time of uncertainty for organisations. ”

Chief Executive Officer, Caladenia Dementia Care, Attendee
- The Future of Home & Community Care Summit 2023

Workshop A | Pre-summit

18 July 2023 | 9.30am-12.30pm AEST
Sydney, NSW

Strategies for Reform Success: New In-Home Care Program

Workshop B | Pre-summit

18 July 2023 | 1.30pm-4.30pm AEST
Sydney, NSW

Transforming Your Service, Business & Financial Models: Practical Strategies for Success & Sustainability

Supercharge your learning experience with our interactive in-person workshops. Translate the ideas from the summit into tangible skills!

Pre-summit Workshop A

Tuesday 18 July 2023, 9:30am –12:30pm AEST

Strategies for Reform Success: New In-Home Care Program

With the new In-home care program 12 months away, providers need to take a deep dive into what we know of the Home Care reform and explore strategies for success. The workshop will enable attendees to identify their gaps, opportunities, projects and initiatives that will inform the reform roadmap while also providing a platform for organisations to network and explore how they could collaborate.

At the end of the workshop each CHSP organisation will walk away with a reform action plan, templates and tools to assist with planning and implementation of the reform changes within their organisation.

Why attend

- A deep dive into the key aspects of the In-Home Care reform and key strategic considerations
- Develop strategies for reform success
- Build an organisation SWOT and associated strategies to inform your strategic roadmap.
- Takeaway templates and roadmaps for providers with timelines and strategies
- Opportunities to workshop key areas of collaboration



Jennene Buckley

Member, **National Aged Care Advisory Council** &
Founding Partner, **Enkindle Consulting**

Pre-summit Workshop B

Tuesday 18 July 2023, 1:30pm – 4:30pm AEST

Transforming your Service, Business & Financial Models: Practical Strategies for Success & Sustainability

With several reforms underway, it is essential that providers and organisations are able to look at the big picture of aged care today and the way forward to deliver the requirements for the future. This includes the strategic drivers and trends, ideas and opportunities, challenges and risks.

The workshop will deep dive into the governance, leadership and management realities and practicalities working in and on the business to transform the organisation and its services. You will gain the knowledge and best practice to effectively develop, implement and manage your organisation's transformational journey including the processes, the people and the tools.

Why attend

- A clear understanding of your next steps and actions to transform your service
- How to effectively engage key opinion leaders
- The tips and tricks, tools and resources



Michael Goldsworthy

Principal Consultant, **Australian Strategic Services**

Interested in building your brand? Partner with us.

Secure new business and showcase your expertise to our audience of industry specialists with our sponsorship opportunities

Why partner with us



Position yourself as an industry-leader



Connect with key decision-makers



Raise awareness of your company profile



Showcase your brand and expertise to our audience of senior industry leaders

Sponsoring our **Aged & Community Care Reform Summit** guarantees you to position your brand in front of the right audience. There are several sponsorship packages available that tailor to different budgets and objectives. All packages include free delegate passes and provide marketing benefits to your brand.

Sponsorship opportunities

Inclusions	Diamond 1 spot available	Platinum 2 spots available	Gold 1 spot available	Silver 1 spot available	Bronze 5 spots available
Content led speaking opportunity: Keynote Position your brand as a thought leader with exclusive involvement in the program	✓				
Content led speaking opportunity: Fireside chat An opportunity to interview/have an informal chat with your clients to showcase your brand		✓			
Content led speaking opportunity: Panel An opportunity to join an existing panel to speak alongside industry-leaders to showcase your brand			✓		
Exclusive host of the networking drinks Includes a welcome/ introduction to the post-event networking function				✓	
Exhibition booth Facilitate meaningful interactions throughout the conference with a booth	✓	✓	✓	✓	✓
Branding in pre-event comms and on-site	✓	✓	✓	✓	✓
Delegate passes to the conference	✓	✓	✓	✓	✓
Acknowledgement of partnership from the Chair	✓	✓	✓	✓	✓
Marketing benefits: Promote your brand to our audience of senior industry leaders	✓	✓	✓	✓	✓

For more information on our partnership opportunities, please contact sponsorship@the-hatchery.co or call 0423 700 322

Join us in-person or online to discuss the most pressing issues & need-to-know information

Presented to you by



Date
19-20 July
2023

In-Person Venue
Sydney Boulevard Hotel,
90 William St, Sydney
NSW 2011

Online interactive summit
100% online with excellent connectivity
facilitated by our premier conference
platform and experienced IT, AV and
delivery teams

Confirm your place at this preeminent event.

How to register

 Online Click here to book online	 Email customercare@the-hatchery.co	 Phone 1300 918 334
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Book now and save more with our early bird pricing.

12 May 2023 Save \$600 Online rates: \$1,599 +GST In-person rates: \$2,099 +GST	2 June 2023 Save \$400 Online rates: \$1,799 +GST In-person rates: \$2,299 +GST	16 June 2023 Save \$200 Online rates: \$1,199 +GST In-person rates: \$2,499 +GST	30 June 2023 Save \$100 Online rates: \$2,099 +GST In-person rates: \$2,599 +GST
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Groups of 5-8 save 10%

Groups of 9-11 save 15%

Groups of 12+ save 20%

Standard Rates: \$2,199 +GST Online & \$2,699 +GST In-person

In-person Workshops \$599 + GST

Book the in-person Summit and both in-person workshops and save an additional \$100

All prices are shown in AUD



Acknowledgement of Country

The Hatchery acknowledges the Traditional Custodians of the land on which we work and live, and recognise their continuing connection to land, water and community. We pay respect to Elders past and present.

Terms & Conditions

Full payment must be received prior to the summit to ensure attendance. Delegates may not "share" a pass between multiple attendees. *Early bird prices subject to availability.

Cancellations

No cancellations will be refunded, however a substitute delegate is welcome at no extra charge. A credit voucher will be issued for cancellations received in writing more than two weeks before the event date. For an event cancelled by The Hatchery registration fees are fully refundable.

Privacy Policy

Information collected on this registration will be added to our secure database. This information may be used for the purpose of contacting you regarding ongoing research, product development and services offered. If you do not wish to be contacted for these purposes, please confirm to customercare@the-hatchery.co. We may also share this information with other professional organisations (including our event sponsors) to promote relevant services. For our full privacy policy please visit www.the-hatchery.co/privacy-policy

Changes to Summit and Agenda

The Hatchery reserves the right to alter the program without notice and is not responsible for any loss or damage or costs incurred as a result of substitution, alteration, postponement or cancellation of any event.

Please note, group bookings must be made for the same package at the same time and discounts are valid for the current price.

Questions? Please contact our Customer Care team at customercare@the-hatchery.co or 1300 918 334