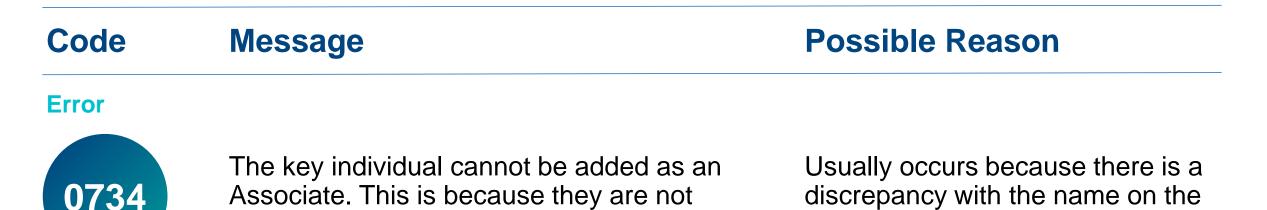


#### **Error**



This provider cannot be added. This is because the provider number address does not match the Organisation Site address. You will need to contact us on 132 150 to add the provider. For new provider numbers, it is important to make sure the address in the application is the same as the address of the Organisation Site in the Organisation Register.



Error



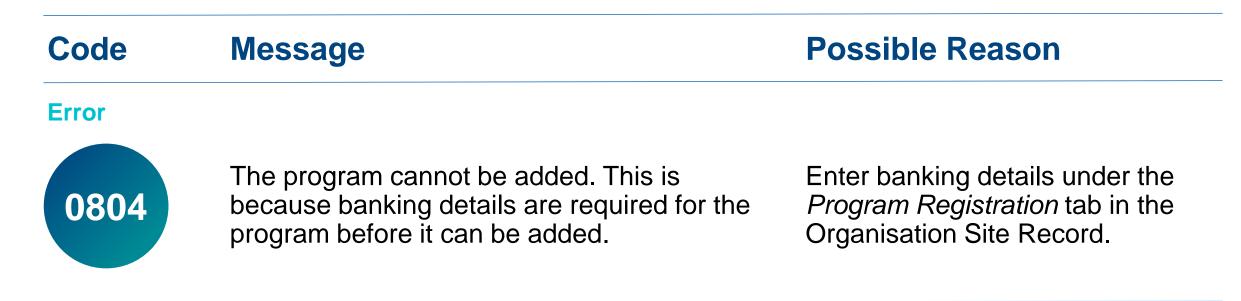
The provider cannot be added. This is because the provider already has a relationship at another Organisation Site, with a different Organisation, for this period.

listed as an Associate with the ABR.

Usually occurs if there has been a change of ownership and the provider is still linked to the old Organisation Site in the Organisation Register.

ABR or because the person is not

listed.



#### Error



The program cannot be added. This program requires banking details and the Organisation has not delegated you the required PRODA attributes to view or update banking details. The required Attribute is **HPOS-Org-Finance** 

Code

#### Message

### **Possible Reason**

#### Error



A Responsible Provider cannot be added. This is because the Organisation Site does not have any providers who are eligible to be nominated as a Responsible Provider. There can be several reasons for this, including that the provider is not a specialist GP or registrar with a training placement.

#### Information



The Accreditation Details are not current. Please confirm with the practice that the Organisation's Accreditation Details are correct and update if necessary. Information only and **can be clicked past**, but out-of-date Accreditation will affect eligibility.

Warning



This responsible provider does not have current banking details that will allow an incentive to be paid. Please advise the provider to update their banking details. Warning only and **can be clicked past**. Remind the provider to update their banking details in HPOS.

### Code

### Message

Warning



- The Organisation Site address could not be fully standardised. This may affect linking the Organisation Site's providers and access to program eligibility and exemptions. Please review the entered address and make sure:
- You have used the applicable auto suggested address
- All relevant address elements are provided, including Street Number, Lot Number or Building/Property Name
- There are no punctuation marks or other nonalphanumeric characters entered
- If you have reviewed and the address below cannot be standardised, you can still proceed

### **Possible Reason**

Warning only and **can be clicked past**. Always recommended to use the built-in auto complete address function where possible. Otherwise, manual entry is also possible.

#### Warning



The Organisation Site address could not be validated. Please review the entered address and make sure:

- You have used the applicable auto suggested address
- All relevant address elements are provided, including Street Number, Lot Number or Building/Property Name
- There are no punctuation marks or other nonalphanumeric characters entered

Warning only and **can be clicked past**. Always recommended to use the built-in auto complete address function where possible. Otherwise, manual entry is also possible.

Code	Message	Possible Reason
Warning 0816	The periods for which the responsible providers have been added do not cover the entire incentive period.	Warning only and <b>can be clicked past</b> .
Warning 0831	Responsible Provider is being added with no end date. Select <i>Confirm</i> to continue.	Warning only and <b>can be clicked</b> <b>past</b> . Some users may need to select <i>Confirm</i> and <i>Save</i> twice.
Warning 0835	The Responsible Provider selected is not the current preferred GP for this patient's registration.	Warning only and <b>can be clicked</b> <b>past</b> . They do not need to be the same person.

### **Errors during Quarter 1 of GPACI**

