Common error, information and warning codes

Code	Message	Possible Reason
Error **0601**	The key individual cannot be added as an Associate. This is because they do not hold a valid Associate relationship type with the ABR.	Usually occurs because there is a discrepancy with the name on the ABR.
Error **0630**	This provider cannot be added. This is because the provider number address does not match the Organisation Site address. You will need to contact us on 132 150 to add the provider.	For new provider numbers, it is important to make sure the address in the application is the same as the address of the Organisation Site in the Organisation Register.

Common error, information and warning codes

Code	Message	Possible Reason
Error **0734**	The key individual cannot be added as an Associate. This is because they are not listed as an Associate with the ABR.	Usually occurs because there is a discrepancy with the name on the ABR or because the person is not listed.
Error **0742**	The provider cannot be added. This is because the provider already has a relationship at another Organisation Site, with a different Organisation, for this period.	Usually occurs if there has been a change of ownership and the provider is still linked to the old Organisation Site in the Organisation Register.

Common error, information and warning codes

Code	Message	Possible Reason
Error **0804**	The program cannot be added. This is because banking details are required for the program before it can be added.	Enter banking details under the *Program Registration* tab in the Organisation Site Record.
Error **0805**	The program cannot be added. This program requires banking details and the Organisation has not delegated you the required PRODA attributes to view or update banking details.	The required Attribute is **HPOS-Org-Finance**

Common error, information and warning codes

Code	Message	Possible Reason
Error		
0814	A Responsible Provider cannot be added. This is because the Organisation Site does not have any providers who are eligible to be nominated as a Responsible Provider.	There can be several reasons for this, including that the provider is not a specialist GP or registrar with a training placement.
Information		
0547	The Accreditation Details are not current. Please confirm with the practice that the Organisation's Accreditation Details are correct and update if necessary.	Information only and **can be clicked past**, but out-of-date Accreditation will affect eligibility.
Warning		
0837	This responsible provider does not have current banking details that will allow an incentive to be paid. Please advise the provider to update their banking details.	Warning only and **can be clicked past**. Remind the provider to update their banking details in HPOS.

Common error, information and warning codes

Code	Message	Possible Reason
Warning **0743**	The Organisation Site address could not be fully standardised. This may affect linking the Organisation Site's providers and access to program eligibility and exemptions. Please review the entered address and make sure: • You have used the applicable auto suggested address • All relevant address elements are provided, including Street Number, Lot Number or Building/Property Name • There are no punctuation marks or other non-alphanumeric characters entered • If you have reviewed and the address below cannot be standardised, you can still proceed	Warning only and **can be clicked past**. Always recommended to use the built-in auto complete address function where possible. Otherwise, manual entry is also possible.
Warning **0744**	The Organisation Site address could not be validated. Please review the entered address and make sure: • You have used the applicable auto suggested address • All relevant address elements are provided, including Street Number, Lot Number or Building/Property Name • There are no punctuation marks or other non-alphanumeric characters entered	Warning only and **can be clicked past**. Always recommended to use the built-in auto complete address function where possible. Otherwise, manual entry is also possible.

Common error, information and warning codes

Code	Message	Possible Reason
Warning 0816	The periods for which the responsible providers have been added do not cover the entire incentive period.	Warning only and **can be clicked past**.
Warning 0831	Responsible Provider is being added with no end date. Select *Confirm* to continue.	Warning only and **can be clicked past**. Some users may need to select *Confirm* and *Save* twice.
Warning 0835	The Responsible Provider selected is not the current preferred GP for this patient's registration.	Warning only and **can be clicked past**. They do not need to be the same person.

Errors during Quarter 1 of GPACI

	Practices	Providers	Patients	Delivery of Services	Process	Result: Practice	Result: Provider
Error #1	✓ Registered	✗ Not nominated as Responsible Provider	✗ GPACI Indicator not selected	✓ GPACI-eligible services delivered	✗ Services delivered Part registered	$ ✗	$ ✗
Error #2	✓ Registered	✓ Nominated as Responsible Provider	✓ GPACI Indicator selected	✓ GPACI-eligible services delivered	✗ All services delivered before registration	$ ✗	$ ✗
Error #3	✗ Not registered	✗ Not nominated as Responsible Provider	✗ GPACI Indicator not selected	✓ GPACI-eligible services delivered	✗ Services delivered Not registered	$ ✗	$ ✗
Error #4	✓ Registered	✓ Nominated as Responsible Provider 270 ✗ Incorrect or missing banking details	✓ GPACI Indicator selected	✓ GPACI-eligible services delivered	✗ Services delivered Banking details issue	$ ✓	$ ✗

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