

Central Queensland, Wide Bay, Sunshine Coast - Drug and Alcohol Treatment Services 2021/22 - 2024/25 Activity Summary View



AOD - 1 - AOD-P1: Sector Engagement and Strategy Development



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

1

Activity Title *

AOD-P1: Sector Engagement and Strategy Development

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

The aim of this activity is to build local workforce cultural and clinical skills to address health needs of the region and progress strategy development and sector engagement to better inform drug and alcohol treatment service needs, gaps, processes, referral pathways and opportunities.

Description of Activity *

As part of our commissioning approach, the PHN has defined where we procure health services, partner with other agencies to implement health system solutions, and where our staff provide health system support services (e.g., general practice support, allied health engagement, education, digital health leadership). This includes ensuring that people with lived experience, and their carers, are involved in co-designing the commissioning process. This approach allows us to provide clarity and transparency to our

stakeholders, ensures that commissioned services are responsive to the needs of priority populations and access to services by these priority populations is increased.

The following activity will be undertaken:

Partner:

- 1) Partner with Australian Institute of Health and Welfare (AIHW), Queensland Network of Alcohol, and Other Drug Agencies (QNADA) and other data custodians to secure the required service data with the aim of improving data quality and timeliness for commissioning (AOD-P1.1).
- 2) Partner and engage with Strategic Collaborative representation, including QNADA, 360 EDGE, QAIHC and Lived Experience Australia (LEA) (AOD-P1.2).
- 3) Explore costing models for procurement that were developed in partnership with National Drug and Alcohol Research Centre, to explore the potential application of the Drug and Alcohol Service Planning Model (DASPM) to better support more efficient and effective commissioning of mainstream AOD treatment services (AOD-P1.3).
- 4) Partner to work towards implementation of the Joint Regional Plan (AOD-P1.4).
- 5) Partner with key organisations to specifically inform the commissioning process on best practice in AOD treatment services (AOD-P1.5).
- 6) Partner with other regional and remote Queensland PHNs to maximise investment opportunities and economies of scale (AOD-P1.6).
- 7) Partner with ACCRM and RACGP to assist in the roll-out of the professional development in primary care and drug and alcohol training packages for GPs (AOD-P1.10).
- 8) Partner with local councils in Wide Bay local government areas (LGAs) to jointly prepare for the possible impacts of the introduction of the Cashless Debit Card (AOD-P1.11).
- 9) Partner with registered training organisations (RTOs), universities, and other training organisations including Indigenous-specific organisations to tailor locally relevant and culturally appropriate training packages and workforce capacity programs (AOD-P1.12).
- 10) Partner with consumers and people with lived experience and relevant peak bodies.
- 11) Partner with local stakeholders to develop a plan to support the integration of AOD, mental health, suicide prevention, diversionary and other care services
- 12) Partner with other PHNs in Queensland to provide input into NCETA review of Workforce Development Strategic Framework 2015-2018.
- 13) Participate alongside MHAOD Branch on the Consultation to inform funding for AOD treatment services to support CDC trial participants 2021.
- 14) Establish collaborations with organisations that influence a young person's life that includes family, social activities, and school to provide education and information in preventing harmful use of AOD, such as Life Education.
- 15) Partner with other QLD PHNs to commission 360degree edge to carry out a Queensland PHN alcohol and other drug treatment services mapping and investment review project to reduce service gaps and duplication. Recommendations arising from this report will be implemented.
- 16) Utilise ATODS data from the Q-DASPM to further identify levels of services required, gaps and priority populations and locations.

Provide:

- 1) Provide media and communication regarding the launch of the workforce development procured service (AOD-P1.7).
- 2) Provide Practice support where applicable to facilitate the rollout of the new drug and alcohol GP training package (AOD-P1.13).
- 3) Implement NCETA workforce development strategic framework 2018-2021 (AOD-P1.14).
- 4) Provide focused capacity building strategies which may include supporting the workforce through activities that promote improved access, comprehensive assessment and treatment planning, enhancing referral pathways, undertaking quality improvement activities and/or improving service integration.
- 5) Provide information and resources relating to alcohol and other drug services. Provided drug and alcohol first aid training to PHN and NGO staff delivered by Lives Lived Well in 2021.

6) Provide access to HealthPathways

7) Implement initiatives aimed at generalist, specialist, general practitioners, peer and Aboriginal and Torres Strait Islander workforce following revised NCETA workforce development strategic framework.

Procure:

1) Workforce development (AOD-P1.8).

2) Development of Joint Regional Plan and commissioning of AOD workforce development (AOD-P1.9).

3) Education and training targeted towards brief intervention, motivational interviewing and dual diagnosis, including drug and alcohol first aid training by Lived Lived Well for PHN staff and service providers.

Needs Assessment Priorities *

Needs Assessment

2021-24 Health Needs Assessment

Priorities

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Activity Demographics

Target Population Cohort

Mental health, alcohol and other drug, and suicide prevention service planners, funders, providers and consumers.

In Scope AOD Treatment Type *

N/A

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

The Regional MHAOD Council is led by the PHN and includes representatives from Queensland Health and Health Pathways Wide Bay, Central Queensland and Sunshine Coast HHS'

The three Strategic Collaboratives are facilitated by the PHN (as the lead agency) in collaboration with the respective HHS across the region. Strategic Collaboratives include representation from people with lived experience, Aboriginal and Torres Strait Islander groups, experts and clinicians.

The Regional Aboriginal and Torres Strait Islander Advisory Group was established to engage with communities, community leaders and local ACCHOs.

Three regional forums were facilitated by the PHN, inviting key mainstream and Indigenous stakeholders from mental health, suicide prevention, alcohol and other drugs sectors across our region to gather input and feedback into our three-year Joint Regional Plan and help guide our workforce development activities.

Collaboration

Local Hospital and Health Services

o planning, integration, coordination

- Mental health care providers, drug and alcohol treatment service providers

o assessment, intervention, and referral; planning and advisory

- Tertiary education and research sectors

o evaluation and implementation

- State government

o education and health sectors, planning and alignment

- Peak bodies and ACCHOs

o planning, advice, implementation and referral as appropriate

- PHN regional councils, networks, and advisory groups

o advisory

- Community and social services

o consultation and advisory; implementation

- People with a lived experience

o consultation and advisory



Activity Milestone Details/Duration

Activity Start Date

29/06/2019

Activity End Date

30/12/2024

Service Delivery Start Date

01/07/2019

Service Delivery End Date

30/06/2024

Other Relevant Milestones

Joint Regional Plan delivered 2021



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: Yes

Expression Of Interest (EOI): Yes

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

Not yet known but the PHN will explore this further with other Qld PHNs

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

No



AOD - 2 - AOD-P2: Drug and Alcohol Treatment Service



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

2

Activity Title *

AOD-P2: Drug and alcohol treatment service

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

The aim of this activity is to increase availability and access to drug and alcohol treatment services, improve service capacity, reduce wait times and provide improved pathways of care.

Description of Activity *

The PHN aims to increase the availability and access to drug and alcohol treatments as well as improving referral pathways, service capacity, and reduce wait times through the following activity:

Partner:

- 1) Partner with HHS to better define referral pathways (AOD-P2.1).
- 2) Partner with other Queensland PHNs to achieve service coverage and avoid duplication (AOD-P3.4).
- 3) Partner with GPs in rural and remote areas of Queensland to build capacity to respond to alcohol and other drug issues (AOD-P3.6).
- 4) Partner with ACCRM and RACGP to assist in the roll-out of the professional development in primary care and drug and alcohol training packages for GPs (AOD-P1.10).
- 5) Partner with tertiary institutions, peak bodies and AOD specialist services to assist with workforce development, networking and capacity building activities
- 6) Partner with the pharmacy guild, ACCRM, RACGP, HHS AODS and other peak bodies to support opioid prescribing GPs in rural,

remote and regional areas to prescribe opioids, support reduced use, withdrawal and planned cessation of use for patients
7) Partner with key local stakeholders to strengthen referral pathways between primary care and specialist alcohol treatment services.

8) Work with Clinical Councils (3) to identify GPs who may be early adopters in AOD withdrawal services and possible solutions to GP-based withdrawal. Stimulate interest in GPs to become opiate replacement prescribers. The aim of this activity is to increase willingness and capacity of GPs to provide/initiate withdrawal services and opiate replacement treatment in regional and remote Queensland. (AOD-P2.2).

9) Partner with other PHNs in Queensland to provide input into NCETA review of Workforce Development Strategic Framework 2015-2018. Initiatives aimed at generalist, specialist, GPs, peer and Aboriginal and Torres Strait Islander workforce to be implemented following review

Provide programs under NIAS – Mainstream funding

2) Updated HealthPathways with localised referral pathways

Procure services until June 2024 (unless otherwise stated):

1) WB Bridges withdrawal management and day rehabilitation program (AOD-P2.3).

2) SC WHOS Najara withdrawal nurse liaison initiative (AOD-P2.4).

3) CQ Lives Lived Well alcohol and other drug counselling (AOD-P2.5).

4) SC QuIHN after hours counselling (AOD-P2.7).

5) CQ Drug Arm alcohol and other drug counselling (AOD-P4.6)

6) CQ Yoonthalla AOD counselling and case management contracted until December 2022 (AOD-P2.8)

7) CQ Nhullundu AOD counselling until June 2022 (AOD -P2.9)

8) WB Bridges AOD counselling Gladstone and Agnes Waters until December 2022(AOD-P2.10)

09) WB Lives Lived Well AOD counselling until December 2022 (AODP2.11)

10) Establish collaborations with organisations that influence a young person's life that includes family, social activities, and school to provide education and information in preventing harmful use of AOD, including Life Education. Life Education provides early intervention programs for primary school children as well as targets schools below 950 on the index of Community Socio-educational Advantage and schools with higher populations of Aboriginal and Torres Strait Islander Students. (Funded August 2021- September 2022 to expand services across CQWBSC).

Needs Assessment Priorities *

Needs Assessment

2021-24 Health Needs Assessment

Priorities

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Activity Demographics

Target Population Cohort

- Rural and remote communities
- Women
- Men
- Families with children

- CALD individuals
- People who work
- Young people

In Scope AOD Treatment Type *

N/A

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

The development of service models and clinical arrangements have been and will continue to be jointly undertaken with key stakeholders including (but not limited to) the HHSs, GPs, non-government organisation service providers, peak bodies, Aboriginal and Torres Strait Islander health services, social welfare services and consumer organisations.

Collaboration

- Local Hospital and Health Services
- o planning, integration, coordination
 - Mental health care providers, drug and alcohol treatment service providers
 - o assessment, intervention, and referral; planning and advisory
 - Primary care providers
 - o referral and treatment
 - Tertiary education and research sectors
 - o evaluation and implementation
 - State government
 - o education and health sectors, planning and alignment
 - Peak bodies and ACCHOs
 - o planning, advice, implementation and referral as appropriate
 - PHN regional councils, networks, and advisory groups
 - o advisory
 - Community and social services
 - o consultation and advisory; implementation



Activity Milestone Details/Duration

Activity Start Date

30/06/2019

Activity End Date

29/06/2024

Service Delivery Start Date

01/07/2019

Service Delivery End Date

30/06/2024

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

N/A

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

Yes



AOD - 3 - AOD-P3: Drug and Alcohol After Hours Care and Referral



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

3

Activity Title *

AOD-P3: Drug and Alcohol After Hours Care and Referral

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

The aim of this activity is to improve integrated assessment processes and referral pathways as well as increased awareness and utilisation of after-hours alcohol and drug counselling and crisis care services.

Description of Activity *

Partner:

- 1) Partner with other Queensland PHNs to achieve service coverage and avoid duplication (AOD-P3.4).
- 2) Work with the Queensland Government to improve the capacity of the Alcohol and Drug Information Service (ADIS) to deliver telephone counselling and facilitate warm referrals in rural and remote regions of Queensland (AOD-P3.5).
- 3) Work with general practitioners in rural and remote areas of Queensland to build capacity to respond to alcohol and other drug issues (AOD-P3.6).
- 4) Partner with other PHNs in Queensland to provide input into NCETA review of Workforce Development Strategic Framework 2015-2018. Initiatives aimed at generalist, specialist, GPs, peer and Aboriginal and Torres Strait Islander workforce to be implemented following review

Provide:

- 1) Provide AOD pathways and assessment tools via HealthPathways (AOD-P3.2).
- 2) Through service navigation and intake assessment and referral protocols, support GPs, other primary health care providers and support services to understand referral pathways for PHN- commissioned and other available AOD prevention and management services in the region.
- 3) Ensure a range of services and agencies are appropriately connected through established referral pathways.

Procure:

- 1) Continue to invest in social and digital media, including TONIC TV, and explore telephone-based treatment services to improve after hours service access and system navigation, and promote health-seeking behaviours in regional and remote Queensland (AOD-P3.7).
- 2) Partner with other QLD PHNs to commission 360degree edge to carry out a Queensland PHN alcohol and other drug treatment services mapping and investment review project to reduce service duplication and gaps Recommendations arising from this report will be implemented.

Needs Assessment Priorities *

Needs Assessment

2021-24 Health Needs Assessment

Priorities

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Activity Demographics

Target Population Cohort

GPs, colleges including Royal Australian College of General Practitioners (RACGP) and Australian College of Rural and Remote Medicine (ACCRM), rural and remote service providers, PHNs, Government and non-Government organisations, service system users.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Identification of opportunities and co-design of services have been and will continue to be jointly undertaken with key stakeholders including (but not limited to) the Hospital and Health Services (HHSs), GPs, non-government organisation service providers, PHNs, peak bodies, Aboriginal and Torres Strait Islander health services, social welfare services and consumer organisations.

Collaboration

Local Hospital and Health Services

o planning, integration, coordination

- Mental health care providers, drug and alcohol treatment service providers

o assessment, intervention, and referral; planning and advisory

- Primary care providers

o referral and treatment

- Tertiary education and research sectors

o evaluation and implementation

- State government

o education and health sectors, planning and alignment

- Peak bodies and Aboriginal Community Controlled Health Organisations (ACCHO)s

o planning, advice, implementation and referral as appropriate

- PHN regional councils, networks, and advisory groups

o advisory

- Community and social services

o consultation and advisory; implementation



Activity Milestone Details/Duration

Activity Start Date

29/06/2019

Activity End Date

28/06/2022

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Yes

Has this activity previously been co-commissioned or joint-commissioned?

Yes

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

Co-designed with the parties listed in the collaboration section of AWP.

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

No



AOD - 4 - AOD-P4: Increase availability of specific services for Aboriginal and Torres Strait Islander people



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

4

Activity Title *

AOD-P4: Increase availability of specific services for Aboriginal and Torres Strait Islander people

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

The aim of this activity is to increase access and availability of Aboriginal and Torres Strait Islander social and emotional wellbeing services, withdrawal management, counselling and rehabilitation, including workforce.

Description of Activity *

The PHN aims to increase the availability of, and access to, AOD services for Aboriginal and Torres Strait Islander people. This includes ensuring that mainstream and Aboriginal and Torres Strait Islander Controlled commissioned services are culturally safe and responsive to the needs of Aboriginal and Torres Strait Islander people. The following activity will be undertaken:

Partner:

- 1) Indigenous sponsorship/ engagement (AOD-P4.1).
 - 1a) Development of Reconciliation Action Plan (RAP)
- 2) Partner with Queensland Aboriginal and Islander Health Council (QAIHC) to ensure Indigenous workforce capacity activities across the region are targeted and coordinated (AOD-P4.11).
- 3) Partner with ACCHOs, Aboriginal Medical Services (AMSS) and community leaders and Elders for consultation and co-design of commissioned services
- 4) Partner with key stakeholders to develop localised strategies to provide awareness for fetal alcohol spectrum disorder (FASD).

Provide:

- 1) Provide stakeholders with information on available services for Aboriginal and Torres Strait Islander people (AOD-P4.3).
- 2) Provide education to GPs and commissioned service providers on cultural competence, AOD pharmacotherapy, community-based withdrawal, and co-morbidity guidelines: CPD points (AOD-P4.4).
- 3) Implementation of the PHNs Reconciliation Action Plan and Cultural Competency Training in order to build internal capacity of PHN staff to ensure minimum appropriate standards of cultural competence exist within commissioned services.
- 4) Promote HealthPathways that incorporate localised referral pathways to GPs.
- 5) Provide regular training opportunities to the staff members working in the field of AOD including cultural training, holistic approach of addressing trauma, stigma and parental- care related concerns

Procure until June 2024 (unless otherwise stated):

Facilitate access to appropriate treatment, information and support services that effectively engage the Aboriginal and Torres Strait Islander population. Includes better identification of treatment pathways for Aboriginal and Torres Strait Islander population.

- 1) Wide Bay IWC Social and Emotional Wellbeing (AOD-P4.5).
- 2) Central Queensland Drug Arm Aboriginal and Torres Strait Islander Counselling Service (AOD-P4.6).
- 3) Wide Bay Galangoor Social and Emotional Wellbeing (AOD-P4.7).
- 4) Central Queensland Gumby Gumby Residential Withdrawal Service (AOD-P4.8).
- 5)CQ Yoonthalla AOD counselling and case management (AOD-P2.8) and CQ Nhullundu AOD counselling (AOD -P2.9) (funded from NIAS Mainstream)
- 6) Establishment of cultural healing and connection programs to support cultural healing and address health and lifestyle factors that contribute to alcohol and drug use concerns. SC/WB North Coast Cultural Healing program with Sunshine Coast HHS.
- 7) Yumba Binda capital refurbishment was undertaken following special permission from DOH to provide a culturally safe environment for the delivery of mental health, alcohol and other drugs and social and emotional wellbeing sessions at Yoonthalla Services, Woorabinda.
- 8) Establish collaborations with organisations that influence a young person's life that includes family, social activities, and school to provide education and information in preventing harmful use of AOD, including Life Education. Life Education provides early intervention programs for primary school children, targeting schools below 950 on the index of Community Socio-educational Advantage and schools with higher populations of Aboriginal and Torres Strait Islander students. (Funded from NIAS Mainstream)

Needs Assessment Priorities *

Needs Assessment

2021-24 Health Needs Assessment

Priorities

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Alcohol and Other Drugs	49



Activity Demographics

Target Population Cohort

Mainstream and Indigenous mental health and drug and alcohol service providers.
- Indigenous and non-Indigenous mental health, alcohol and another drug workforce.
- Aboriginal and Torres Strait Islander people, families, communities, and significant others.
- Regional and remote Aboriginal and Torres Strait Islander people and communities.

In Scope AOD Treatment Type *

Indigenous Specific *

Yes

Indigenous Specific Comments

These services have been co-designed with the Aboriginal and Torres Strait Islander people and are either placed based in communities such as Woorabinda and / or being delivered by ACCHOs or AMSs.

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

The approach will maximise existing community strengths and will focus on fostering community ownership, following community cultural protocols and cultural acceptance.

Identification of opportunities and co-design of services have been and will continue to be jointly undertaken by Aboriginal and Torres Strait Islander organisations, HHSs, GPs, alcohol and other drug service providers, social welfare services, and consumer organisations.

Commissioning activities will be undertaken by the PHN (unless in the development of the Plan it is agreed with other stakeholders that joint commissioning approaches would be warranted).

The design and implementation of workforce strategies will be undertaken with appropriate peak bodies, service providers, Aboriginal and Torres Strait Islander organisations, universities and professional colleges and vocational training organisations.

Collaboration

Aboriginal and Torres Strait Islander Elders, leaders, communities, and individuals

- o Local Hospital and Health Services
- o planning, integration, coordination
- o Mainstream and Indigenous mental health care providers, drug and alcohol treatment service providers
- o assessment, intervention and referral; planning and advisory
- o Tertiary education and research sectors
- o evaluation and implementation
- o State government
- o education and health sectors, planning and alignment
- o Peak bodies and ACCHOs
- o planning, advice, implementation and referral as appropriate
- o PHN and regional councils, networks and advisory groups
- o advisory
- o Community and social services
- o consultation and advisory; implementation



Activity Milestone Details/Duration

Activity Start Date

29/06/2019

Activity End Date

28/06/2024

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

Yes



AOD - 5 - AOD-P5: Drug and Alcohol Treatment Program



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

5

Activity Title *

AOD-P5: Drug and Alcohol Treatment Program

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description

Aim of Activity *

This activity aims to increase access to drug and alcohol case management, care coordination, treatment, counselling, and assertive outreach to individuals in underserved areas or experiencing high levels of need including culturally and linguistically diverse (CALD) communities, Lesbian, Gay, Bisexual, Transgender, Queer and Intersex (LGBTIQ+) communities, young people and those experiencing homelessness or comorbidity.

Description of Activity *

The following activity will be undertaken:

Partner:

- 1) The PHN will consult with key relevant stakeholders, existing commissioned service providers, multicultural support groups, peak bodies, and other Queensland PHNs to determine the most effective strategy of reaching underserved groups.
- 2) Partner with state-wide PHNs to coordinate and plan services and avoid duplication of programs and services

Provide:

- 1) HealthPathways localised referral pages

Procure until June 2023:

- 1) Wide Bay - Bridges youth outreach and alcohol and other drug counselling (NGOTGP) (AOD-P5.1).
- 2) Central Queensland - CQID drug and alcohol treatment program (NGOTGP) (AOD-P5.2).

Needs Assessment Priorities *

Needs Assessment

2021-24 Health Needs Assessment

Priorities

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Activity Demographics

Target Population Cohort

- Youth
- Women
- Men
- Families with children
- CALD individuals
- Aboriginal and Torres Strait Islander people
- Homeless people

In Scope AOD Treatment Type *

Screening and brief intervention, Case management, Counselling, Aftercare / Post rehabilitation support.

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

No

SA3 Name	SA3 Code
Burnett	31902
Central Highlands (Qld)	30801
Maryborough	31905
Hervey Bay	31904
Bundaberg	31901
Rockhampton	30803



Activity Consultation and Collaboration

Consultation

Identification of opportunities and co-design of services have been and will continue to be jointly undertaken by Aboriginal and Torres Strait Islander organisations, HHSs, GPs, alcohol and other drug service providers, social welfare services, and consumer organisations.

PHN-led AOD and Aboriginal and Torres Strait Islander Regional Forums held in October 2018 and PHN-led Aboriginal and Torres Strait Islander Partnership Roundtables are held quarterly to maintain relationships, seek input into joint Regional Plan, identify needs and gaps, and gather stakeholder input.

Collaboration

Local HHSs

- o planning, integration, coordination
- o Mental health care providers, drug and alcohol treatment service providers
- o assessment, intervention, and referral; planning and advisory
- o Primary care providers
- o referral and treatment
- o Tertiary education and research sectors
- o evaluation and implementation
- o State government
- o education and health sectors, planning and alignment
- o Peak bodies and ACCHOs
- o planning, advice, implementation and referral as appropriate
- o PHN regional councils, networks, and advisory groups
- o advisory
- o Community and social services
- o consultation and advisory; implementation



Activity Milestone Details/Duration

Activity Start Date

29/06/2019

Activity End Date

29/06/2023

Service Delivery Start Date

01/07/2020

Service Delivery End Date

30/06/2023

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

N/A

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

Yes



AOD - 6 - AOD-P6: Increasing Access to Drug and Alcohol Treatment Services in Rural, Regional and Remote Areas



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

6

Activity Title *

AOD-P6: Increasing Access to Drug and Alcohol Treatment Services in Rural, Regional and Remote Areas

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

This activity aims to address gaps in the alcohol and other drug workforce by providing additional direct treatment services to remote, rural and regional areas of need. This activity also aims to improve the access and effectiveness of drug and alcohol treatment services by increasing coordination between various sectors.

Description of Activity *

Procure:

- 1) The PHN will procure evidence-based treatment services from capable AOD providers who have demonstrated experience in rapidly mobilising service delivery in rural, regional, and remote areas. The service provider(s) will be encouraged to explore and utilise telephone-based treatments to improve service reach, after hours service availability, and promote health-seeking behaviours in rural, regional and remote Queensland (AOD-P6.1).
- 2) The PHN will build on existing resources to provide additional drug and alcohol specialist services in rural, regional and remote areas by the increase of full time equivalent (FTE) staff (AOD-P6.2).
- 3) Services procured include Lives Lived Well increasing FTE in Gladstone, QUIHN providing services to Tin Can Bay in Cooloola Coast, Bridges providing services to Agnes Waters and CQID beginning a service in Emerald.

Needs Assessment Priorities *

Needs Assessment

2021-24 Health Needs Assessment

Priorities

Priority	Page reference
Alcohol and Other Drugs	49



Activity Demographics

Target Population Cohort

People living in rural, regional, and remote areas, Indigenous communities and populations, service system users.

In Scope AOD Treatment Type *

Screening
Brief intervention
Information and education
Counselling
Case management
Post-treatment support

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

No

SA3 Name	SA3 Code
Burnett	31902
Biloela	30804
Central Highlands (Qld)	30801
Maryborough	31905
Hervey Bay	31904
Bundaberg	31901
Gladstone	30805
Rockhampton	30803
Gympie - Cooloola	31903



Activity Consultation and Collaboration

Consultation

Identification of opportunities and co-design of services have been and will continue to be jointly undertaken with key stakeholders including (but not limited to) the HHSs, GPs, non-government organisation service providers, PHNs, peak bodies, Aboriginal and Torres Strait Islander health services, social welfare services and consumer organisations.

Collaboration

Local HHSs

o planning, integration, coordination

•Mental health care providers, drug and alcohol treatment service providers

o assessment, intervention, and referral; planning and advisory

•Primary care providers

o referral and treatment

•Tertiary education and research sectors

o evaluation and implementation

•State government

o education and health sectors, planning and alignment

•Peak bodies and ACCHOs

o planning, advice, implementation and referral as appropriate

•PHN regional councils, networks, and advisory groups

o advisory

•Community and social services

o consultation and advisory; implementation



Activity Milestone Details/Duration

Activity Start Date

29/06/2020

Activity End Date

29/06/2022

Service Delivery Start Date

01/07/2020

Service Delivery End Date

31/12/2022

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: Yes

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

Not yet known.

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

Yes



AOD-GPS - 7 - AOD-GPS-P7: General Practice Support for Drug and Alcohol Treatment Funding



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD-GPS

Activity Number *

7

Activity Title *

AOD-GPS-P7: General Practice Support for Drug and Alcohol Treatment Funding

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

This activity aims to promote training and education grants to GPs, and to support improved linkages between the primary care and alcohol and other drug treatment sectors. This activity also aims to strengthen the capacity of GPs to provide therapeutic services, such as screening and brief intervention, for patients experiencing, or at risk of experiencing, harm from problematic alcohol or drug use.

Description of Activity *

Partner:

- 1) The PHN will consult with key relevant stakeholders, particularly, RACGP, ACCRM, tertiary institutions, other Queensland PHNs, and independent media organisations to identify opportunities for a joint State-Wide promotional approach, and determine the most effective strategy of reaching the target audience ensuring maximum impact whilst minimising duplication (AOD-P7.1).
- 2) Explore opportunities to integrate evidence based AOD assessment tools into General Practice Software such as Medical Director and Best Practice to better enable GPs to carry out comprehensive assessments and brief interventions for patients impacted by Alcohol and other drugs (AOD-P7.2).
- 3) Build GP capacity and support to help expand the skills and resources for GPs to identify and care for high-risk AOD clients.

Provide:

- 1) HealthPathways pages with localised referral pathways (AOD-P7.3).
- 2) Engage with GPs to identify harmful use of AOD, drugs of concern and geographical areas of concern

Procure:

- 1) Promotional campaigns (Tonic TV) and Software enablers (AOD-P7.4).
- 2) HealthPathways AOD Clinical Pages Review (AOD-P7.5).
- 3) GP Engagement and Consultation (AOD-P7.6).

Needs Assessment Priorities *

Needs Assessment

2021-24 Health Needs Assessment

Priorities

Priority	Page reference
Alcohol and Other Drugs	49



Activity Demographics

Target Population Cohort

General Practitioner workforce

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Identification of opportunities and co-design of services have been and will continue to be jointly undertaken with key stakeholders including (but not limited to) the HHSs, GPs, non-government organisation service providers, PHNs, peak bodies, Aboriginal and Torres Strait Islander health services, social welfare services and consumer organisations.

Collaboration

Subject matter experts: ACCRM, RACGP

- Local HHS: planning, integration, coordination
- Mental health care providers, drug and alcohol treatment service providers : assessment, intervention, and referral; planning and advisory
- Primary care providers: referral and treatment
- Tertiary education and research sectors: evaluation and implementation
- State government: education and health sectors, planning and alignment
- Peak bodies and ACCHOs: planning, advice, implementation and referral as appropriate
- PHN regional councils, networks, and advisory groups: advisory
- Community and social services



Activity Milestone Details/Duration

Activity Start Date

29/06/2020

Activity End Date

29/06/2022

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: Yes

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments