

# Central Queensland, Wide Bay, Sunshine Coast - Integrated Team Care 2025/26 - 2028/29 Activity Summary View



## ITC - 170201 - Care coordination and supplementary services



### Activity Metadata

#### Applicable Schedule \*

Integrated Team Care

#### Activity Prefix \*

ITC

#### Activity Number \*

170201

#### Activity Title \*

Care coordination and supplementary services

#### Existing, Modified or New Activity \*

Modified



### Activity Priorities and Description

#### Program Key Priority Area \*

Aboriginal and Torres Strait Islander Health

#### Other Program Key Priority Area Description

#### Aim of Activity \*

To improve health outcomes for Aboriginal and Torres Strait Islander people managing chronic health conditions through improved access to care coordination, multidisciplinary care and support for self-management.

#### Description of Activity \*

CCQ will continue to commission current ITC service providers (ACCHOs) to deliver the care coordination and supplementary services component of the ITC Program. Commissioning services will be informed by an ITC specific Resource Allocation Model (RAM) that has been developed in partnership with the ACCHO sector across the region.

CCQ will work collaboratively with ACCHOs to support and build capacity in preparation for the transition of funding. Activities will include:

- Strengthening the regional approach to ITC program delivery through a governance framework
- Implementing RAM recommendations, including shared procurement and ITC workforce solutions
- Co-designing an ITC Performance Framework to ensure resources are targeted to client need, particularly those allocated via the RAM
- Supporting the ACCHO Sector across the region to progressively develop commissioning capacity in preparation for full transition post June 2027.

## Needs Assessment Priorities \*

### Needs Assessment

Country to Coast -NA-2023/24-2025/26

#### Priorities

Priority	Page reference
Access to primary healthcare, including affordable, quality, timely and during the after hours	202
Appropriate and safe primary healthcare for priority populations, including persons identifying as CALD, with a disability, LGBTIQ+, Aboriginal and Torres Strait Islander, experiencing homelessness	202
Chronic disease morbidity/ mortality	201



## Activity Demographics

### Target Population Cohort

Aboriginal and Torres Strait Islander people with a diagnosed chronic condition in accordance with ITC Program Guidelines.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

## Consultation

Aboriginal and Torres Strait Islander Community Controlled Health Organisations (ACCHOs)  
Aboriginal and Torres Strait Islander Community Controlled Organisations (ACCOs)  
Hospital and Health Services  
General practice(s)  
Allied and primary health care providers  
CCQ Clinical Advisory Council and CCQ Community Advisory Council  
NGOs  
Human and social services sector

## Collaboration

Aboriginal and Torres Strait Islander Community Controlled Health Organisations (ACCHOs) and their peak body  
Aboriginal and Torres Strait Islander Community Controlled Organisations (ACCOs)  
Hospital and Health Services  
General practice(s)  
Allied and primary health care providers  
Clinical and community advisory councils



## Activity Milestone Details/Duration

### Activity Start Date

28/06/2019

### Activity End Date

29/06/2027

### Service Delivery Start Date

01/07/2019

### Service Delivery End Date

30/06/2027

### Other Relevant Milestones

The Department of Health and Aged Care has provided a 12-month program extension for the PHN to 30 June 2027 only.



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

Yes

**Is this activity the result of a previous co-design process?**

Yes

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?****Co-design or co-commissioning comments**

CCQ will maintain its commitment to co-designing commissioned services in partnership with Aboriginal Community-Controlled Health Organisations (ACCHOs).

**Activity Planned Expenditure****Planned Expenditure**

Funding Stream	FY 24 25	FY 25 26	FY 26 27	FY 27 28	FY 28 29
Interest - ITC	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Integrated Team Care Funding	\$2,759,500.00	\$2,825,700.00	\$2,825,000.00	\$0.00	\$0.00

**Totals**

Funding Stream	FY 24 25	FY 25 26	FY 26 27	FY 27 28	FY 28 29	Total
Interest - ITC	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Integrated Team Care Funding	\$2,759,500.00	\$2,825,700.00	\$2,825,000.00	\$0.00	\$0.00	\$8,410,200.00
Total	\$2,759,500.00	\$2,825,700.00	\$2,825,000.00	\$0.00	\$0.00	\$8,410,200.00

**Funding From Other Sources - Financial Details****Funding From Other Sources - Organisational Details**



## Activity Comments

### Activity Status

Submitted

### PHN Comments

Subject	Description	Commented By	Date Created
Resubmission	Resubmission to match to new ITC DOV5 AWP.	Ashleigh Hatton	17/02/2026

### Comments from the Department

Comment	Date Created
Hi Craig  As per your email, please resubmit AWP to align with the most recent AWP.  Thanks  Hayley	24/07/2025



## ITC - 170202 - Culturally competent mainstream services



### Activity Metadata

**Applicable Schedule \***

Integrated Team Care

**Activity Prefix \***

ITC

**Activity Number \***

170202

**Activity Title \***

Culturally Competent Mainstream Services

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Aboriginal and Torres Strait Islander Health

**Other Program Key Priority Area Description****Aim of Activity \***

To improve access to, and the number of, culturally appropriate mainstream primary care services (including but not limited to general practice, allied health and specialists) for Aboriginal and Torres Strait Islander people.

**Description of Activity \***

CCQ will

- Engage primary health care providers in CCQ's online cultural competency training supplemented with face-to-face cultural training opportunities across the region
- Provide a regular forum to support collaboration and consultation between the PHN and ITC service providers and staff to support ongoing high-quality care and efficient, effective and appropriate services. This includes opportunities in upskilling the ITC workforce to meet the needs of the ITC program and their clients in chronic disease management and related areas
- Embed cultural safety learning opportunities into CCQ's educational offerings
- Support mainstream primary care services to implement Closing the Gap initiatives through resource sharing and individualised engagement

**Needs Assessment Priorities \*****Needs Assessment**

**Priorities**

Priority	Page reference
Appropriate and safe primary healthcare for priority populations, including persons identifying as CALD, with a disability, LGBTIQ+, Aboriginal and Torres Strait Islander, experiencing homelessness	202



**Activity Demographics**

**Target Population Cohort**

Aboriginal and Torres Strait Islander health care organisations and service providers

**In Scope AOD Treatment Type \***

**Indigenous Specific \***

**Indigenous Specific Comments**

**Coverage**

**Whole Region**

Yes



**Activity Consultation and Collaboration**

**Consultation**

Aboriginal and Torres Strait Islander Community Controlled Health Organisations (ACCHOs)  
 Aboriginal and Torres Strait Islander Community Controlled Organisations (ACCOs)  
 Hospital and Health Services (x3)  
 General practice(s)  
 Allied and primary health care providers  
 CCQ Clinical Advisory Council and CCQ Community Advisory Council  
 NGOs  
 Human and social services sector

**Collaboration**

General practice(s)  
 Allied and primary health care providers  
 Clinical and community advisory councils



## Activity Milestone Details/Duration

### Activity Start Date

28/06/2019

### Activity End Date

29/06/2027

### Service Delivery Start Date

01/07/2019

### Service Delivery End Date

30/06/2027

### Other Relevant Milestones

The Department of Health and Aged Care has provided a 12-month program extension for the PHN to 30 June 2027 only.

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## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

Yes

**Is this activity the result of a previous co-design process?**

Yes

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

### Co-design or co-commissioning comments

CCQ will continue its ongoing approach to co-designing services in collaboration with the stakeholders listed above.



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	FY 24 25	FY 25 26	FY 26 27	FY 27 28	FY 28 29
Interest - ITC	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Integrated Team Care Funding	\$611,812.01	\$297,948.92	\$370,492.85	\$0.00	\$0.00

### Totals

Funding Stream	FY 24 25	FY 25 26	FY 26 27	FY 27 28	FY 28 29	Total
Interest - ITC	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Integrated Team Care Funding	\$611,812.01	\$297,948.92	\$370,492.85	\$0.00	\$0.00	\$1,280,253.78
Total	\$611,812.01	\$297,948.92	\$370,492.85	\$0.00	\$0.00	\$1,280,253.78

### Funding From Other Sources - Financial Details

### Funding From Other Sources - Organisational Details



## Activity Comments

### Activity Status

Submitted

### PHN Comments

Subject	Description	Commented By	Date Created
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### Comments from the Department

Comment	Date Created
Hi Craig  As per your email, please resubmit AWP to align with the most recent AWP.  Thanks  Hayley	24/07/2025



## ITC-Op - 170101 - ITC Operational



### Activity Metadata

**Applicable Schedule \***

Integrated Team Care

**Activity Prefix \***

ITC-Op

**Activity Number \***

170101

**Activity Title \***

ITC Operational

**Existing, Modified or New Activity \***

Existing

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### Activity Priorities and Description

**Program Key Priority Area \***

**Other Program Key Priority Area Description**

**Aim of Activity \***

**Description of Activity \***

**Needs Assessment Priorities \***

**Needs Assessment**

**Priorities**

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## Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type \*

Indigenous Specific \*

Indigenous Specific Comments

Coverage

Whole Region



## Activity Consultation and Collaboration

Consultation

Collaboration



## Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No  
 Continuing Service Provider / Contract Extension: No  
 Direct Engagement: No  
 Open Tender: No  
 Expression Of Interest (EOI): No  
 Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

### Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	FY 24 25	FY 25 26	FY 26 27	FY 27 28	FY 28 29
Interest - ITC	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
ITC Operational	\$265,255.51	\$271,621.65	\$277,868.94	\$0.00	\$0.00

**Totals**

Funding Stream	FY 24 25	FY 25 26	FY 26 27	FY 27 28	FY 28 29	Total
Interest - ITC	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
ITC Operational	\$265,255.51	\$271,621.65	\$277,868.94	\$0.00	\$0.00	\$814,746.10
Total	\$265,255.51	\$271,621.65	\$277,868.94	\$0.00	\$0.00	\$814,746.10

**Funding From Other Sources - Financial Details****Funding From Other Sources - Organisational Details****Activity Comments****Activity Status**

Submitted

**PHN Comments**

Subject	Description	Commented By	Date Created
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**Comments from the Department**

Comment	Date Created
Hi Craig  As per your email, please resubmit AWP to align with the most recent AWP.  Thanks  Hayley	24/07/2025