

# Central Queensland, Wide Bay, Sunshine Coast - Urgent Care Clinics Program

## 2022/23 - 2026/27

### Activity Summary View



## UCC-MUCC - 1 - Urgent Care Clinic - Bundaberg



### Activity Metadata

#### Applicable Schedule \*

Urgent Care Clinics Program

#### Activity Prefix \*

UCC-MUCC

#### Activity Number \*

1

#### Activity Title \*

Urgent Care Clinic - Bundaberg

#### Existing, Modified or New Activity \*

New Activity



### Activity Priorities and Description

#### Program Key Priority Area \*

Population Health

#### Other Program Key Priority Area Description

#### Aim of Activity \*

To establish and deliver a Medicare Urgent Care Clinic (Medicare UCC) in the Bundaberg region. The Medicare UCCs will aim to ease the pressure on hospitals and give Australian families more options to see a healthcare professional when they have an urgent but not life-threatening need for care.

#### Description of Activity \*

Medicare UCCs help reduce pressure on hospitals and emergency departments, allowing them to focus on higher urgency and life-threatening conditions. Medicare UCCs complement existing state-run emergency diversion initiatives.

In the 2023-24 May Budget, the Australian Government announced \$358.5 million over five years from 2022-23 to establish 58

Medicare UCCs in identified communities; including Bundaberg and Rockhampton in the CCQ region. CCQ determined geographic placement of Urgent Care Centres in Rockhampton and Bundaberg, informed by data from Queensland Health category 4 and 5 Emergency department presentations including patient access flows to from their place of residence. Financial projections for urgent care centre MBS billing was modelled extrapolating Category 4 and 5 presentations to inform sustainability planning.

CCQ will commission Urgent Care Centres in accordance with program guidelines through an EOI open general practices located in the target regions, followed by a Request for Tender from suitable applicants. CCQ will codesign the model of care, engaging with the preferred provider, local hospital and health services, Queensland ambulance, local General Practices and Aboriginal medical services, medical imaging services, pathology services and the local community.

Once the Urgent Care Centres commence service delivery, codesign process will be ongoing and iterative, refining the model of delivery in response to challenges and opportunities informed by qualitative and quantitative datasets.

## Needs Assessment Priorities \*

### Needs Assessment

2021-24 Health Needs Assessment

#### Priorities

Priority	Page reference
Workforce	147
System Integration and Collaboration	149



## Activity Demographics

### Target Population Cohort

Bundaberg

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

No

SA3 Name	SA3 Code
Bundaberg	31901



## Activity Consultation and Collaboration

### Consultation

HHS, General Practices, Community, Queensland Health (Reform Branch)

### Collaboration

HHS (regional hospitals), General Practices, Aboriginal Medical Services and Community Controlled Organisations), Community, Queensland Health (Reform Branch), Queensland Ambulance Service

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## Activity Milestone Details/Duration

### Activity Start Date

31/05/2023

### Activity End Date

29/06/2026

### Service Delivery Start Date

01/10/2023

### Service Delivery End Date

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: Yes

Expression Of Interest (EOI): Yes

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?****Co-design or co-commissioning comments**

Codesign will occur in both Rockhampton and Bundaberg regions, engaging HHS (regional hospitals), General Practices, Aboriginal Medical Services and Community Controlled Organisations), Community, Queensland Health (Reform Branch), Queensland Ambulance Service, Radiology services and other stakeholders.

**Activity Planned Expenditure****Planned Expenditure**

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27
Medicare Urgent Care Clinics	\$526,232.00	\$1,605,237.00	\$1,605,237.00	\$1,605,237.00	\$0.00

**Totals**

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27	Total
Medicare Urgent Care Clinics	\$526,232.00	\$1,605,237.00	\$1,605,237.00	\$1,605,237.00	\$0.00	\$5,341,943.00
Total	\$526,232.00	\$1,605,237.00	\$1,605,237.00	\$1,605,237.00	\$0.00	\$5,341,943.00

**Funding From Other Sources - Financial Details****Funding From Other Sources - Organisational Details****Summary of activity changes for Department**

**Activity Status**

Ready for Submission



## UCC-MUCC - 2 - Urgent Care Clinic - Rockhampton



### Activity Metadata

**Applicable Schedule \***

Urgent Care Clinics Program

**Activity Prefix \***

UCC-MUCC

**Activity Number \***

2

**Activity Title \***

Urgent Care Clinic - Rockhampton

**Existing, Modified or New Activity \***

New Activity



### Activity Priorities and Description

**Program Key Priority Area \***

Population Health

**Other Program Key Priority Area Description****Aim of Activity \***

To establish and deliver a Medicare Urgent Care Clinic (Medicare UCC) in the Rockhampton region. The Medicare UCCs will aim to ease the pressure on hospitals and give Australian families more options to see a healthcare professional when they have an urgent but not life-threatening need for care.

**Description of Activity \***

Medicare UCCs help reduce pressure on our hospitals and emergency departments, allowing them to focus on higher urgency and life-threatening conditions. Medicare UCCs complement existing state-run emergency diversion initiatives.

In the 2023-24 May Budget, the Australian Government announced \$358.5 million over five years from 2022-23 to establish 58 Medicare UCCs in identified communities, including Bundaberg and Rockhampton in the CCQ region.

CCQ determined geographic placement of Urgent Care Centres in Rockhampton and Bundaberg, informed by data from Queensland Health category 4 and 5 Emergency department presentations including patient access flows to from their place of residence. Financial projections for urgent care centre MBS billing was modelled extrapolating Category 4 and 5 presentations to inform sustainability planning.

CCQ will commission Urgent Care Centres in accordance with program guidelines through an EOI open general practices located in

the target regions, followed by a Request for Tender from suitable applicants. CCQ will codesign the model of care, engaging with the preferred provider, local hospital and health services, Queensland ambulance, local general practices and Aboriginal medical services, medical imaging services, pathology services and the local community.

Once the Urgent Care Centres commence, service delivery codesign process will be ongoing and iterative, refining the model of delivery in response to challenges and opportunities informed by qualitative and quantitative datasets.

### Needs Assessment Priorities \*

#### Needs Assessment

2021-24 Health Needs Assessment

#### Priorities

Priority	Page reference
Workforce	147
System Integration and Collaboration	149



## Activity Demographics

#### Target Population Cohort

Rockhampton

#### In Scope AOD Treatment Type \*

#### Indigenous Specific \*

No

#### Indigenous Specific Comments

#### Coverage

#### Whole Region

No

SA3 Name	SA3 Code
Rockhampton	30803



## Activity Consultation and Collaboration

#### Consultation

HHS, General Practices, Community, Queensland Health (Reform Branch)

#### Collaboration

HHS (regional hospitals), General Practices, Aboriginal Medical Services and Community Controlled Organisations), Community, Queensland Health (Reform Branch), Queensland Ambulance Service

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## Activity Milestone Details/Duration

### Activity Start Date

31/05/2023

### Activity End Date

29/06/2026

### Service Delivery Start Date

01/10/2023

### Service Delivery End Date

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** No

**Direct Engagement:** No

**Open Tender:** Yes

**Expression Of Interest (EOI):** Yes

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

Yes

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

### Decommissioning

**Decommissioning details?**



### Co-design or co-commissioning comments

Codesign will occur in both Rockhampton and Bundaberg regions, engaging HHS (regional hospitals), General Practices, Aboriginal Medical Services and Community Controlled Organisations), Community, Queensland Health (Reform Branch), Queensland Ambulance Service, Radiology services and other stakeholders.



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27
Medicare Urgent Care Clinics	\$482,842.00	\$1,232,313.00	\$1,232,313.00	\$1,232,313.00	\$0.00

### Totals

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27	Total
Medicare Urgent Care Clinics	\$482,842.00	\$1,232,313.00	\$1,232,313.00	\$1,232,313.00	\$0.00	\$4,179,781.00
Total	\$482,842.00	\$1,232,313.00	\$1,232,313.00	\$1,232,313.00	\$0.00	\$4,179,781.00

### Funding From Other Sources - Financial Details

### Funding From Other Sources - Organisational Details



## Summary of activity changes for Department

### Activity Status

Ready for Submission



# UCC-PSF - 3 - Urgent Care Clinic – PHN support funding



## Activity Metadata

**Applicable Schedule \***

Urgent Care Clinics Program

**Activity Prefix \***

UCC-PSF

**Activity Number \***

3

**Activity Title \***

Urgent Care Clinic – PHN support funding

**Existing, Modified or New Activity \***

New Activity



## Activity Priorities and Description

**Program Key Priority Area \***

**Other Program Key Priority Area Description**

**Aim of Activity \***

**Description of Activity \***

**Needs Assessment Priorities \***

**Needs Assessment**

**Priorities**



## Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type \*

Indigenous Specific \*

Indigenous Specific Comments

Coverage

Whole Region



## Activity Consultation and Collaboration

Consultation

Collaboration



## Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No  
 Continuing Service Provider / Contract Extension: No  
 Direct Engagement: No  
 Open Tender: No  
 Expression Of Interest (EOI): No  
 Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27
PHN Support Funding	\$286,042.00	\$116,169.00	\$116,169.00	\$116,169.00	\$0.00

Totals

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27	Total
PHN Support Funding	\$286,042.00	\$116,169.00	\$116,169.00	\$116,169.00	\$0.00	\$634,549.00
Total	\$286,042.00	\$116,169.00	\$116,169.00	\$116,169.00	\$0.00	\$634,549.00

**Funding From Other Sources - Financial Details**

**Funding From Other Sources - Organisational Details**



**Summary of activity changes for Department**

**Activity Status**

Ready for Submission



## UCC-SE - 4 - Urgent Care Clinic – Specialist equipment



### Activity Metadata

**Applicable Schedule \***

Urgent Care Clinics Program

**Activity Prefix \***

UCC-SE

**Activity Number \***

4

**Activity Title \***

Urgent Care Clinic – Specialist equipment

**Existing, Modified or New Activity \***

New Activity



### Activity Priorities and Description

**Program Key Priority Area \***

**Other Program Key Priority Area Description**

**Aim of Activity \***

**Description of Activity \***

**Needs Assessment Priorities \***

**Needs Assessment**

**Priorities**



## Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type \*

Indigenous Specific \*

Indigenous Specific Comments

Coverage

Whole Region



## Activity Consultation and Collaboration

Consultation

Collaboration



## Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No  
 Continuing Service Provider / Contract Extension: No  
 Direct Engagement: No  
 Open Tender: No  
 Expression Of Interest (EOI): No  
 Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27
Specialist Equipment	\$662,288.00	\$0.00	\$0.00	\$0.00	\$0.00

Totals



Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27	Total
Specialist Equipment	\$662,288.00	\$0.00	\$0.00	\$0.00	\$0.00	\$662,288.00
Total	\$662,288.00	\$0.00	\$0.00	\$0.00	\$0.00	\$662,288.00

**Funding From Other Sources - Financial Details**

**Funding From Other Sources - Organisational Details**



**Summary of activity changes for Department**

**Activity Status**

Ready for Submission