



Yellow Envelope Clinical Information Flowchart

EXISTING RESIDENT HOSPITAL TRANSFER

Residential Aged Care Home (RACH)



Queensland Ambulance Service (QAS)



Hospital (all services & departments)



RACH TO HOSPITAL

Use a new Yellow Envelope to compile required clinical information for handover

Receive the Yellow Envelope
Transfer the resident with the Yellow Envelope

Receive and review the Yellow Envelope

Attach Yellow Envelope to patient documentation/transfer paperwork for transport

HOSPITAL TO RACH

Receive resident and review the Yellow Envelope
Secure the Yellow Envelope in the resident's clinical record

Receive the Yellow Envelope
Transfer the resident back to the RACH with the Yellow Envelope

Use the existing Yellow Envelope to compile updated clinical information for return handover

The content presented in this publication is distributed by Country to Coast Queensland, in partnership with local Hospital and Health Services as guidance only.

Sunshine Coast Health

Health
Great care for Central Queenslanders

Wide Bay Hospital and Health Service



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