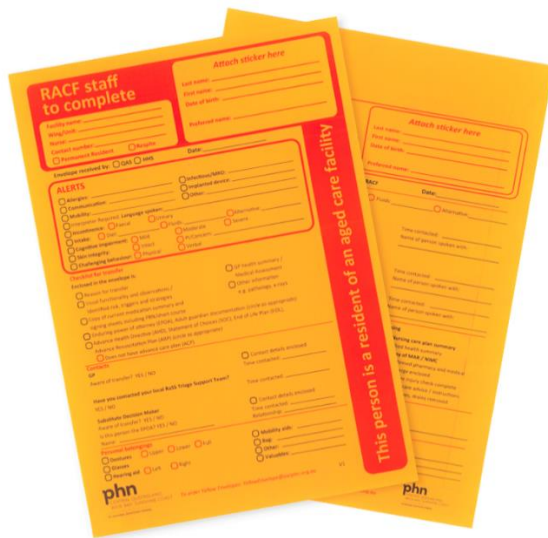


YELLOW ENVELOPE FACT SHEET RESIDENTS AND FAMILIES



As a consumer I would love the yellow envelope. My father was in a nursing home for the last 2 years of his life with many hospital visits. While the nursing home tried to send information with him it was very basic, but the big gap was on his return to the home. Nothing much went back, so change of medication was a big problem. – Carol Mock

What is the Yellow Envelope?

The Yellow Envelope is a tool that is for communication between the aged care facility and the hospital. It is used each time a resident is transferred to and from hospital.



The Yellow Envelope has two sides:

- The first side is filled in by the nurse at the aged care facility when a resident is transferred from the facility to hospital
- The second side is filled in by the nurse at the hospital when the resident is transferred back to the facility from hospital

When is it used?

The Yellow Envelope is used each time a resident is transferred to and from hospital. The Yellow Envelopes goes to the hospital with the resident and comes back to the facility with the resident each time. This includes routine appointments and emergency visits.



What is on the Yellow Envelope?



The Yellow Envelope contains important and useful information for health professionals to provide the safest and highest quality care. This includes allergies, mobility status and medications.

It also includes information such as the personal belongings that went with the resident to the hospital.