



Yellow Envelope INFORMATION FOR RESIDENTS AND FAMILIES

WHAT IS THE YELLOW ENVELOPE?

The Yellow Envelope is an effective way to share important information when a resident travels between an aged care home and hospital. It helps care teams and health professionals access key details so transfers are safer and more consistent.

Information can include:

- ✓ Allergies
- ✓ Medicines
- ✓ Mobility and support needs (for example help with walking)

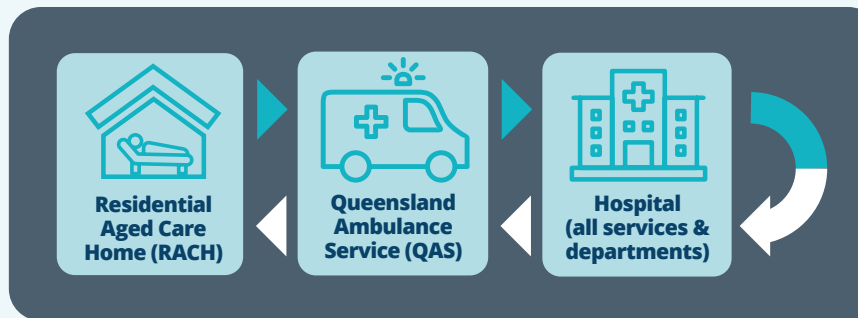
It can also record personal belongings that travel with the resident.

The Yellow Envelope has two sides:

1. Aged care staff complete one side when a resident goes to hospital
2. Hospital staff complete the other side when a resident returns to the aged care home

WHEN IS IT USED?

It is used every time a resident goes to hospital and returns to the aged care home. This includes routine appointments and emergency visits.



Hospital visits can be stressful and information can be missed. The Yellow Envelope helps reduce the risk of important details being lost between care teams.

LEARN MORE

For information about how our region supports aged care residents and families, visit c2coast.org.au/residents



This activity is supported by Country to Coast Queensland through their PHN Program. The PHN Program is an Australian Government initiative.